

INSTALLING LUNA MAESTRO UPDATE

This guide provides instructions for users to download and install updates to their Luna Maestro software.

Installation Steps			
1	Download the Update file		
2	Install the Update file		
3	Activate the Maestro Luna Physiology software license		

Download the Update File

To download the Luna Maestro update file:

- On a Windows device, open your Internet browser and navigate to <u>https://</u> <u>caehealthcare.com/support/software-updates</u> and follow the prompts to download the files.
- 2. Save the files onto a USB key.

Install the Update File

For additional information on steps 1 through 3, see the Luna Getting Started Guide or Luna User Guide.

To install the update file:

- 1. Power on the instructor tablet.
- 2. Connect the CAE-provided USB-C adapter into the USB-C port on the side of the tablet.
- 3. Connect the USB key into the female end of the USB-C adapter.

Note: If the wireless dongle is currently attached to the female end of the USB-C adapter, please remove the wireless dongle.

- 4. From the Desktop screen on the instuctor tablet, navigate to the task bar and tap the Search icon in the lower-left corner of the screen.
- 5. Tap the Keyboard icon in the lower-right corner of the taskbar to summon the on-screen keyboard and type "File Explorer."
- 6. Tap X to close the keyboard.
- 7. Tap on File Explorer app in the search result menu.

The File Explorer window appears.

8. Under the **This PC** menu, tap the USB name to access the files from the USB key.

The USB contents appear in the main pane.

- 9. Drag the **cae-maestro-luna-win-1.x.x. exe** update file to the Desktop screen.
- 10. Use the **Safely Remove Hardware and Eject Media** icon in the System Tray to properly eject the USB key.
- 11. Navigate to the Desktop and tap the update file and follow the prompts to complete installation.
- 12. If a User Account Control dialog box appears and prompts you to allow the program to make changes to your computer, tap **Yes**.

Note: Installation can take up to 30 minutes.

The CAE Maestro Luna Setup End-User License Agreement window appears.

Please read the following license agreen	nent carefully		Ca
END USER LICENSE AGRE HEALTHCARE PRODUCTS	EMENT FOR	CAE	^
CAREFULLY READ THE FO ACCEPT AND AGREE TO B USER LICENSE AGREEMEN SOFTWARE. IF YOU DO NO USER LICENSE AGREEMEN SOFTWARE	DLLOWING LIC E BOUND BY IT BY UTILIZI DT AGREE TO IT, DO NO USI	CENSE. YC THIS END NG THE THIS END E THE	DU V
I accept the terms in the License Ag	greement		

CAE Maestro Luna Setup End User License Agreement Window

13. Select the "I accept the terms in the License Agreement" option and click Next.



The Select Installation Folder window appears

🥺 CAE Maestro (Luna) Setup	-	
Select Installation Folder This is the folder where CAE Maestro (Luna) will be installed.		R
To install in this folder, click "Install". To install to a different folder, e "Browse".	nter it be	elow or dick
C:\Program Files (x86)\CAE\Maestro\		Browse
< Back Insta	I	Cancel

Select Installation Folder Window

14. Confirm the destination folder (or change the file path using the the **Browse** button) and click **Install**.

Once the installation is complete, the CAE Maestro Luna Setup Wizard completion window appears.



Setup Completion Window

15. Tap Finish.

The Maestro Connection screen appears.

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CAE Maestro		
Connection to Simulation in progress		
О		
Maestro is currently looking for the following simulation to control: simulator.local		
Wait while it reaches the active simulator.		
Specify a different simulator address manually.		
	06:21 19/11/2019	

Maestro Connection Screen

16. Tap the **X** in the upper-right corner to exit the screen and return to desktop.



Installer Desktop Icon Removal

17. From the desktop, drag the Maestro Installer icon into the Recycle Bin.



18. From the desktop, tap the **CAE Maestro** shortcut icon to open the new version of CAE Maestro.



CAE Maestro Desktop Icon

The CAE Maestro start screen appears.



CAE Maestro Start Screen

19. From the CAE Maestro start screen, click on the **Gear** icon in the upper-right corner and select **About**.



CAE Maestro Start Screen

20. Ensure the CAE Maestro software version number corresponds to the version number from the website.



CAE Maestro Software Version





Optional: Activate the Maestro Physiology Option

Prior to activating the software license in Maestro, be sure to locate the Maestro Physiology Option (Simulator) license key included in the simulator documentation or provided by CAE via email.

Note: The computer will generate a 25-character Simulator Number to be used when contacting Customer Service or Sales Representative to obtain license key.

To activate the Maestro Physiology Option (Simulator) software:

- Certifications Central Converses Central Converse
- 1. From the Maestro Start Screen, tap **CAEMaestro** icon.

CAE Maestro Start Screen

The Maestro Home screen appears.

Installing Luna Maestro Update

2. From the Home screen, tap the **Gear** icon.



CAE Maestro Home Screen

The drop-down menu appears.

3. From the drop-down menu, select **System**.

The Sysem Settings screen appears.

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CAEMaestro	\checkmark
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(i) About	Simulator
Preferences	simulator.local
Οπ License Manager	Software Version 1.8 NEO (197)
Aaintenance	Data Management
ি 🏹 Peripherals	Last Data Backup Never Backup Data Restore Data
C	System Configuration

System Settings Screen

4. From the System Settings screen, tap **License Manager** tab to view available licenses.



5. From the License Manager screen, in the Maestro Physiology Option (Simulator) row, click **Activate**.

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(i) About	License Manager			
Preferences	If you do not have a license key, contact your CAE He visit https://caehealthcare.com/contact-us/	ealthcare Customer Service representative. For c	ontact information	
Or License Manager	Simulation Software		Learning Modules	
Anintenance	Maestro Luna	Valid License		Deactivate
oripherals		Unlicensed	Start Trial	Activate

License Manager Screen

The Activate Product Offiline screen appears.

Ø CAE Maestro			
Activate Product (Offline	×	
Product Maestro Physiology Option (Simulator) Simulator Number BX2N2-F4NC7-DWWK4-LFF5J-U7WAA To activate your product offline, please use the			
Information provided. If you are unable to enable your product, please contact customer support, for contact information visit https://caehealthcare.com/contact-us/			
	Cancel	Activate	

Activate Product Offline Screen

- 6. Call Customer Service (see *"Customer Service and Training" on page 12*) or Sales Representative with your Maestro Physiology Option (Simulator) License Key and 25character Simulator Number shown above.
- 7. Tap in the text field.
- 8. Tap the Keyboard icon in the lower-right corner of the taskbar to summon the on-screen keyboard.

9. Type the Maestro Physiology Option (Simulator) license key provided by Customer Service.



Activate Product Offline Screen

The Incorrect format message will appear until the full license key is entered.

- 10. Tap X to close the keyboard.
- 11. When completed, click Activate.



Activate Product Offline Screen



The Success message appears.



Successful Acitvation Message

12. Confirm the software license is activated on the License Manager screen.

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(i)	About	License Manager			
¢	Preferences	If you do not have a license key, contact your CAE Healthcare Customer S visit https://caehealthcare.com/contact-us/	Service representative. For contact information		
o 	License Manager	Simulation Software	Learning Modules		
٩	Maintenance	Maestro Luna 🤗	Valid License	Deactivate	
÷	Peripherals	Maestro Physiology Option (Simulator)	Valid License	Deactivate	

Activated License

A "Valid License" indicator appears in line with the software.

Customer Service and Training

For assistance, contact customer service.

Customer Service Headquarters - United States

Monday - Friday from 7:00 a.m. to 6:00 p.m. ET Toll Free: +1 (866) 462-7920 Fax: +1 (941) 342-5600 Email: srqcustomerservice@cae.com Website: www.caehealthcare.com

Customer Service - Canada

Monday - Friday from 8:00 a.m. to 5:00 p.m. ET Toll Free: +1 (877) 223-6273 Email: can.service@cae.com

Customer Service - Europe, Middle East and Africa

Monday - Friday from 8:00 a.m. to 5:00 p.m. CET Phone: +49-(0) 6131 4950354 Fax: +49 (0) 6131 4950351 Email: international.service@cae.com

Customer Service - United Kingdom and Ireland

Monday - Friday from 9:00 a.m. to 5:00 p.m. GMT Phone: +44(0)800-917-1851 Email: uk.service@cae.com

Customer Service - Latin America

Monday - Friday from 9:00 a.m. to 5:00 p.m. BRT / BRST Phone: +55 11 5069-1510 Email: la.service@cae.com

Customer Service - Asia Pacific

Monday - Friday from 8:00 a.m. to 5:00 p.m. CET Phone: +49 (0) 6131 4950354 Email: ap.service@cae.com