



INSTALLING CAE MAESTRO STANDALONE FOR MAC

This guide describes how to install CAE Maestro standalone software on a Mac computer. The software can be downloaded from any Mac computer with an Internet connection. To install updates for the Instructor Workstation, see the corresponding *CAE Maestro Software Conversion* guide.

Note: Lucina standalone is only supported on MacBook Air with macOS Big Sur (11) and Apollo/ Athena standalone is supported on MacBook Pro (mid-2012 or newer), MacBook Air or iMac with macOS Mojave (10.14).

Installation Steps			
1	Download and Install CAE Maestro Standalone		
2	Activate the Software License and Launch CAE Maestro Standalone		

Step 1: Download and Install CAE Maestro Standalone

a. Locate **cae-maestro-standalone-darwin-x.x.x.pkg** in the **Downloads** folder, control-click on the file and choose **Open**.

•••	< > Downloads		Q
Favorites	Name	Size Kind Date Added	
🧑 AirDrop	ae-maestro-standalone-darwin-2.7.69.0.pkg		
ecents		Open	
Applications		Open With	>
🚍 Desktop		Move to Trash	
Documents		Get Info	
Downloads		Rename	
		Compress "cae-maestro-standalone-darwin-2.7.69.0.pkg"	
Tags		Duplicate	
Red		Make Alias	
Orange		QUICK LOOK	
Yellow		Сору	
Green		Share	>
 Blue 			
Purple		Tags	
		Quick Actions	>

Downloads Folder

A dialog prompt appears: "cae-maestro-standalone-darwin-x.x.x.x.pkg" can't be opened because Apple cannot check it for malicious software.

b. Click Open.

c. When the Maestro Installer window appears, click **Continue**.



Maestro Installer Window

d. When the Important Information window appears, click **Continue**.

• •	•	🥪 Install cae-maestro	8
		Important Information	
		IMPORTANT INFORMATION	
• In	ntroduction		
• R	ead Me		
• L	icense		
• D	estination Select		
• In	stallation Type		
• In	stallation		
• S	ummary		
		Print Save Go Back Continue	

Maestro Installer Window



e. The Software License Agreement window will appear. Click Continue.



Software License Agreement Window - Click Continue

f. To continue installing the software, click **Agree**.

c To continue ins software licens	talling the software e agreement.	e you must agre	e to the term	is of the
Click Agree to co the Installer.	Click Agree to continue or click Disagree to cancel the installation and quit the Installer.			and quit t
Read License)	(Disagree	Agree

Software License Agreement Window - Click Agree

g. The installation window will appear. Click **Install**.

	💝 Install cae-maestro	A
	Standard Install on "Untitled"	
 Introduction Read Me License Destination Select Installation Type Installation Summary 	This will take 923.9 MB of space on your computer. Click Install to perform a standard installation of this software on the disk "Untitled".	
	Customize Go Back Instal	

Installation Window

h. Enter the **username** and **password** of a computer administrator, then click **Install Software**.

	Installer is t	rying to in	istall new s	oftware.
	Enter your pass	sword to all	ow this.	
	User Name:	CAE Adm	in	
	Password:			
1			Cancel	Install Software

Administrator Authorization to Install Software



Wait while the CAE Maestro Standalone software installs.

	🥪 Install cae-maestro	8
	Installing cae-maestro	
 Introduction Read Me License Destination Select Installation Type Installation Summary 	Writing files	
	Go Back Continue)

CAE Maestro Software Installing

i. A CAE Maestro Standalone shortcut will appear on the Desktop. Click **Close** to close the installation window.

	😺 Install cae-maestro	8
 Introduction Read Me License Destination Select Installation Type Installation Summary 	The installation was completed successfully.	
	Go Back Close	

CAE Maestro Software Installation Successful

j. A prompt may appear. Click **Move to Trash**. Otherwise, drag the Installer to the Trash.



Prompt - Move Installer to Trash

The Installer Window closes and the cae-maestro-standalone-darwin-x.x.x.x.pkg file is moved to the trash. Close the Downloads folder by clicking on the close button (red circle) in the upper-left corner of the Downloads folder window.



Close Button



k. Empty the Trash by selecting **Finder > Empty Trash**.



Finder Menu - Empty Trash

I. A prompt will appear. Click **Empty Trash**.



Prompt - Empty Trash

Installing CAE Maestro Standalone for Mac

m. Click the **Apple** icon in the upper-left corner of the Desktop, then select **Restart**.



Apple Menu - Restart

n. A prompt will appear. Click **Restart**.



Prompt - Restart





Step 2: Activate the Software License

Each patient simulator includes one free license for CAE Maestro Standalone. You must activate the software license either online or by calling CAE Customer Service before the update takes effect.

Prior to activating the software license in Maestro, you must locate the license key included in the simulator documentation or provided by CAE via email.

Note: If you cannot access our server via Internet, the computer will generate a 25-character Simulator Number to be used when contacting Customer Service.

To launch the Maestro Standalone software:

a. From the desktop, click on the new **CAE Maestro Standalone** shortcut icon to open the new version of CAE Maestro Standalone.



CAE Maestro Standalone Shortcut Icon

b. Select the desired simulator in the dropdown box and click **Continue**.



Select Your Simulator Screen

The Simulator Software Unlicensed message appears.

	CAEMaestro	
	You will have limited access to your Maestro Standalone until you have a valid license. Please go to the License Manager to activate your product.	
	Close License Manager	

Simulator Software Unlicensed Message

c. Click License Manager to activate the license online or offline.





Online Activation

To activate the software license online:

a. From the License Manager screen, on the Simulation Software tab, click **Activate**.

MS	CAEMaestro	\checkmark			\$
•	÷				
i	About	License Manager			
¢	Preferences	If you do not have a license key, contact your CAE Healthc visit https://caehealthcare.com/contact-us/	are Customer Service representative. For con	tact information	
•	License Manager	Simulation Software		Learning Modules	_
Đ	Content Library		Unlicensed		
			Unlicensed		
			Unlicensed	Activate	

License Manager Screen

The Activate Product screen appears.

Activate Product		×
Product Maestro Standalone		
Enter License Key		
You must be connected t and activate the product.	o the Internet to v	alidate the key
	Cancel	Activate

Activate Product Screen

b. Enter the license key provided in your simulator documentation or email from CAE and click **Activate**.

The Success message appears.

c. Confirm the software license is activated on the License Manager screen. A "Valid License" indicator appears in line with the software.

MS	CAEMaestro ·	×		4	X
•	<u>.</u>				J
(i)	About	License Manager			
¢	Preferences	If you do not have a license key, contact your CAE Healthcare Customer Service representative. For contact information visit https://caehealthcare.com/contact-us/			J
•	License Manager	Simulation Software		Learning Modules	J
Ð	Content Library		O Unlicensed	Start Trial Activate	
			Unlicensed	Start Trial Activate	
		Maestro Standalone	Valid License	Deactivate	

Activated License

Note: Follow the same procedure to license the CAE Maestro Physiology and CTG options.



Offline Activation

To activate offline:

a. From the License Manager screen, on the Simulation Software tab, click **Activate**.

MS	CAEMaestro 🗸						
•	÷						
(i)	About	License Manager					
¢	Preferences	If you do not have a license key, contact your CAE Healthcare Customer Service representative. For contact information visit https://caehealthcare.com/contact-us/					
0 π	License Manager	Simulation Software		Learning Modules	_		
Ð	Content Library		O Unlicensed				
			Unlicensed				
			Unlicensed	Activate			

License Manager Screen

The Activate Product Offiline screen appears.

b. Call Customer Service (see *Customer Service and Training on page 14*) with your License Key and 25-character Simulator Number.

You will receive an activation key.

Activate Product	×						
Product Maestro Standalone							
Simulator Number A1BC2-D3EF3-GH4IJ-KLMNO-PQRST							
To activate your product offline, please use the information provided. If you are unable to enable your product, please contact customer support, for contac information visit https://caehealthcare.com/contact-u							
	Cancel	Activate					

Activate Product Offline Screen

Installing CAE Maestro Standalone for Mac

c. Enter the license key provided. The Incorrect format message will appear until the full license key is entered.



Activate Product Offline Screen

d. When completed, click Activate.



Activate Product Offline Screen

The Success message appears.



e. Confirm the software license is activated on the License Manager screen. A "Valid License" indicator appears in line with the software.

MS	KS) CAEMaestro ∽									
•	〈									
(i)	About	License Manager								
\$	Preferences	If you do not have a license key, contact your CAE Healthcare Customer Service representative. For contact information visit https://caehealthcare.com/contact-us/								
•••	License Manager	Simulation Software		Learning Modules						
Đ	Content Library		O Unlicensed	Start Trial Acti	ivate					
			Unlicensed	Start Trial Acti	ivate					
		Maestro Standalone	Valid License	Deac	tivate					

Activated License

Note: Follow the same procedure to license the CAE Maestro Physiology.



For more information about CAE products, contact your regional sales manager or the CAE distributor in your country, or visit caehealthcare.com. Tel +1 941-377-5562 or 866-233-6384

For customer service, please contact CAE.

Customer Service Headquarters - United States

Monday - Friday from 7:00 a.m. to 6:00 p.m. ET Phone 1-866-462-7920 Email: srgcustomerservice@cae.com

Customer Service - Canada Monday - Friday from 8:00 a.m. to 5:00 p.m. ET Phone 1-877-223-6273 Email: can.service@cae.com

Customer Service - Europe, Middle East, and Africa

Monday - Friday from 8:00 a.m. to 5:00 p.m. CET Phone +49 (0) 6131 4950354 Email: international.service@cae.com

Customer Service - United Kingdom and Ireland

Monday - Friday from 9:00 a.m. to 5:00 p.m. GMT Phone +44 (0)800-917-1851 Email: uk.service@cae.com

Customer Service - Latin America

Monday - Friday from 9:00 a.m. to 5:00 p.m. BRT/BRST Phone +55 11 5069-1510 Email: la.service@cae.com

Customer Service - Asia Pacific

Monday - Friday from 8:00 a.m. to 5:00 p.m. CET Phone +49 (0) 6131 4950354 Email: ap.service@cae.com

©2021 CAE

