

INSTALLING CAE MAESTRO STANDALONE FOR WINDOWS

This guide describes how to install CAE Maestro standalone software on any personal computer with Windows 10. The software can be downloaded to any Windows computer with an Internet connection.

Note: To install updates for the Instructor Workstation, see the *Installing Maestro Updates* guide on the CAE Healthcare website. For Apollo and Athena, see the corresponding *CAE Maestro Software Conversion* guide.

Installation Steps		
1	Download and Install CAE Maestro Standalone	
2	Activate the Software License and Launch CAE Maestro Standalone	

Step 1: Download and Install CAE Maestro Standalone

- a. Maestro Standalone requires an administrator account. Please ensure you are logged into a computer administrator account before continuing with installation.
- b. If not already done, navigate to the the Software Updates website (https:// caehealthcare.com/support/software-updates/) and follow the prompts to download the **Maestro Standalone Version x.x**.
- c. In Windows Explorer, navigate to where you downloaded the file.
- d. Double-click the **cae-maestro-standalone-win-x.x.x. exe** file and follow the prompts to complete the installation.

Note: Installation can take up to 30 minutes.

e. The User Account Control box may appear. Enter the admin password if prompted and click **Yes**.

User Account Control Do you want to allow this app to make changes to your device?	×		
CAE Maestro (Standalone) Installer			
Verified publisher: CAE Inc. File origin: Hard drive on this computer			
Show more details To continue, enter an admin user name and password.			
CAE Admin			
Password			
CAEMUSE\CAE Admin			
Yes No			

User Account Control Box

f. The Prerequisites Setup Wizard appears. Click Next.



Prerequisites Setup Wizard



g. The PostgreeSQL install window appears. Click **Next**.

CAE Maestro (Standalone) Setup				×
Prerequisites Select which prerequisites will be insta	illed			
Name PostgreSQL	Required 9.6.3 or hig	Found	Action Must Install	r bi bi
	< Back	Next >	Ca	incel

PostgreeSQL Install Window

Wait while the PostgreeSQL installs.

CAE Maestro (Standalone) Setup	×
Installing prerequisites for CAE Maestro (Standalone)	
Please wait while the Setup Wizard installs prerequisites for CAE Maestro (Standalone). This may take several minutes.	
Status: Installing PostgreSQL	
< Back Next >	Cancel

PostgreeSQL Installing

The CAE Maestro (Standalone) Setup End-User License Agreement window appears.

CAE Maestro (Standalone) Setup	\times
End-User License Agreement Please read the following license agreement carefully	\odot
END USER LICENSE AGREEMENT FOR CAE HEALTHCARE PRODUCTS	^
CAREFULLY READ THE FOLLOWING LICENSE. YOU ACCEPT AND AGREE TO BE BOUND BY THIS END USER LICENSE AGREEMENT BY UTILIZING THE SOFTWARE. IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT, DO NO USE THE SOFTWARE.	>
 I <u>a</u>ccept the terms in the License Agreement I <u>d</u>o not accept the terms in the License Agreement 	
< <u>B</u> ack <u>N</u> ext > Car	ncel

CAE Maestro (Standalone) Setup End User License Agreement Window

h. Select the "I accept the terms in the License Agreement" option and click **Next**.

The Select Installation Folder window appears.

CAE Maestro (Standalone) Setup	_		×
Select Installation Folder This is the folder where CAE Maestro (Standalone) will be installed.			I
To install in this folder, click "Install". To install to a different folder, e "Browse".	nter it b	elow or cl	ick
Folder: C:\Program Files (x86)\CAE\Maestro\		Browse	
< Back Insta	1	Can	cel

Select Installation Folder Window

i. Confirm the destination folder (or change the file path using the the **Browse** button) and click **Install**.



Once the installation is complete, the CAE Maestro (Standalone) Setup Wizard completion window appears.

() CAE Maestro (Standalone) Setup				
	Completing the CAE Maestro (Standalone) Setup Wizard			
	Click the "Finish" button to exit the Setup Wizard.			
	< Back Finish Cancel			

Select Installation Folder Window

- j. Click **Finish** to complete the installation.
- k. Once installed, restart the computer.

Step 2: Activate the Software License and Launch CAE Maestro Standalone

Each patient simulator includes one free license for CAE Maestro Standalone. You must activate the software license either online or by calling CAE Customer Service before the update takes effect.

Prior to activating the software license in Maestro, you must locate the license key included in the simulator documentation or provided by CAE via email.

Note: If you cannot access our server via Internet, the computer will generate a 25-character Simulator Number to be used when contacting Customer Service.



To launch the Maestro Standalone software:

a. From the desktop, click on the new **CAE Maestro Standalone** shortcut icon to open the new version of CAE Maestro Standalone.



CAE Maestro Standalone Shortcut Icon

b. A window titled "Windows Security Alert" may appear saying, "Windows Defenders Firewall has blocked some features of this app." Place a checkmark beside private and public networks, then click **Allow access**.



Windows Security Alert

c. Select the simulator window and click **Continue**.



Maestro Simulator Selection Screen

The Simulator Software Unlicensed message appears.

MS CAEMaestro ~		¢
Home SCE Mana		Juno (Standalone)
	CAEMaestro	
	You will have limited access to your Maestro Standalone until you have a valid license. Please go to the License Manager to activate your product.	
	Close License Manager	
		I CAE. All rights reserved.

Simulator Software Unlicensed Message

d. Click License Manager to activate the license online or offline.



Online Activation

To activate the software license online:

a. From the License Manager screen, on the Simulation Software tab, click **Activate**.

MS	CAE Maestro	4			\$
•	÷				
i	About	License Manager			
¢	Preferences	If you do not have a license key, contact your CAE Healthe visit https://caehealthcare.com/contact-us/	care Customer Service representative. For cor	ntact information	
017	License Manager	Simulation Software		Learning Modules	
E,	Content Library		Unlicensed		Activate
			O Unlicensed		Activate
			Unlicensed		Activate

License Manager Screen

The Activate Product screen appears.

Activate Product		×
Product Maestro Standalone		
Enter License Key		
You must be connected t and activate the product.	o the Internet to v	alidate the key
	Cancel	Activate

Activate Product Screen

b. Enter the license key provided in your simulator documentation or email from CAE and click **Activate**.

The Success message appears.

c. Confirm the software license is activated on the License Manager screen. A "Valid License" indicator appears in line with the software.

MS	CAEMaestro ·	~			\$
*					
i	About	License Manager			
¢	Preferences	If you do not have a license key, contact your CAE Healthc visit https://caehealthcare.com/contact-us/			
•	License Manager	Simulation Software		Learning Modules	
Đ	Content Library			Start Trial	Activate
			O Unlicensed	Start Trial	Activate
		Maestro Standalone	Valid License		Deactivate

Activated License

Note: Follow the same procedure to license the CAE Maestro Physiology and CTG options.



Offline Activation

To activate offline:

a. From the License Manager screen, on the Simulation Software tab, click **Activate**.

MS	CAE Maestro	✓		4	Þ
•	÷				
i	About	License Manager			
¢	Preferences	If you do not have a license key, contact your CAE He visit https://caehealthcare.com/contact-us/	ealthcare Customer Service representative.	For contact information	
0#	License Manager	Simulation Software		Learning Modules	
Đ	Content Library		O Unlicensed		
			Unlicensed		
			O Unlicensed	Activate	

License Manager Screen

The Activate Product Offiline screen appears.

b. Call Customer Service (see *Customer Service and Training on page 14*) with your License Key and 25-character Simulator Number.

You will receive an activation key.

Activate Product	Offline	×				
Product Maestro Standalone						
Simulator Number A1BC2-D3EF3-GH4IJ-KLMNO-PQRST						
To activate your product offline, please use the information provided. If you are unable to enable your product , please contact customer support, for contact information visit https://caehealthcare.com/contact-us/						
	Cancel	Activate				

Activate Product Offline Screen

Installing CAE Maestro Standalone for Windows

c. Enter the license key provided. The Incorrect format message will appear until the full license key is entered.



Activate Product Offline Screen

d. When completed, click Activate.



Activate Product Offline Screen

The Success message appears.



e. Confirm the software license is activated on the License Manager screen. A "Valid License" indicator appears in line with the software.

MS	CAE Maestro	~			\$		
•	÷						
i	About	License Manager					
¢	Preferences	If you do not have a license key, contact your CAE Healthcare Customer Service representative. For contact information visit https://caehealthcare.com/contact-us/					
•••	License Manager	Simulation Software		Learning Modules			
Ð	Content Library		O Unlicensed	Start Trial	Activate		
			Unlicensed	Start Trial	Activate		
		Maestro Standalone	Valid License		Deactivate		

Activated License

Note: Follow the same procedure to license the CAE Maestro Physiology.



For more information about CAE products, contact your regional sales manager or the CAE distributor in your country, or visit caehealthcare.com. Tel +1 941-377-5562 or 866-233-6384

For customer service, please contact CAE.

Customer Service Headquarters - United States

Monday - Friday from 7:00 a.m. to 6:00 p.m. ET Phone 1-866-462-7920 Email: srgcustomerservice@cae.com

Customer Service - Canada Monday - Friday from 8:00 a.m. to 5:00 p.m. ET Phone 1-877-223-6273 Email: can.service@cae.com

Customer Service - Europe, Middle East, and Africa

Monday - Friday from 8:00 a.m. to 5:00 p.m. CET Phone +49 (0) 6131 4950354 Email: international.service@cae.com

Customer Service - United Kingdom and Ireland

Monday - Friday from 9:00 a.m. to 5:00 p.m. GMT Phone +44 (0)800-917-1851 Email: uk.service@cae.com

Customer Service - Latin America

Monday - Friday from 9:00 a.m. to 5:00 p.m. BRT/BRST Phone +55 11 5069-1510 Email: la.service@cae.com

Customer Service - Asia Pacific

Monday - Friday from 8:00 a.m. to 5:00 p.m. CET Phone +49 (0) 6131 4950354 Email: ap.service@cae.com

©2021 CAE

