

# CAEMaestro User Guide - Ares

Your worldwide training partner of choice



#### **Proprietary Notice**

This document, including the information contained herein, is confidential and/or proprietary to CAE Inc., and shall not be reproduced or disclosed in whole or in part, or used for any purpose whatsoever without the prior written authorization of CAE Inc.

#### Trademark Information

Trademarks and/or registered trademarks of CAE Inc. and/or its affiliates include but are not limited to Apollo, Ares, AresAR, Athena, BabySIM, Caesar, CathLabVR, EndoVR, HPS Human Patient Simulator, iStan, Juno, LapVR, Lucina, LucinaAR, Luna, Maestro, Muse, NeuroVR, Orion, PediaSIM, Vimedix, VimedixAR and Vivo. All other brands and product names are trademarks or registered trademarks of their respective owners. All logos, tradenames and trademarks referred to and used herein remain the property of their respective owners and may not be used, changed, copied, altered, or quoted without the written consent of the respective owner. All rights reserved.

CAE ©2020



# END USER LICENSE AGREEMENT FOR CAE PRODUCTS

CAREFULLY READ THE FOLLOWING LICENSE. YOU ACCEPT AND AGREE TO BE BOUND BY THIS END USER LICENSE AGREEMENT BY CLICKING THE BUTTON LABELED "ACCEPT" THAT IS DISPLAYED. IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT, CLICK THE BUTTON LABELED "DECLINE" AND THE SOFTWARE ACCESS WILL BE PROHIBITED.

The software you are about to access is provided to you pursuant to the purchase of the Product by the legal entity which employs you, or which you represent (the "**licensee**" or **"You"**), from CAE. This purchase of the Product is subject to CAE's Healthcare Education Products General Terms and Conditions (the **"HEPGTC"**) and this End-User License agreement ("**Licensee**"). The HEPGTC can be found at <u>www.caehealthcare.com</u>

### 1. Interpretations and Definitions

Whenever used in this License, the following terms shall have the meaning set out below:

"**Authorized Users**" shall mean any person authorized to access the Produce, which shall include the Licensee's employees, agents, representatives, medical staff and students.

"Confidential Information" means any and all scientific and technical information which is in the possession of, or belonging to, CAE and relating to the Product, including without limitation, all Data, Software, trade secrets, know-how, processes, methodologies, samples, components, analyses, compilations, guides and other information or documents prepared by CAE, its subsidiaries and affiliates and/or their officers, servants, agents, representatives, employees or advisers which contain or are otherwise generated from or reflect any CAE proprietary information, whether or not covered by intellectual property rights or explicitly designated as confidential or proprietary, which is disclosed by any means in written, oral, electronic, or any other form.

"Data" means any documentation or other information provided to Licensee in relation with the Product.

"Product" means any equipment, components, parts, and materials purchased by the Licensee.

"**Purpose**" means the use of the Software and the Data solely for the operation and maintenance of the Product, and the use of the Product solely as an educational tool.

**"Software"** means the software, in object code only, embedded in or bundled with the Product or required to operate the Product

**"Work"** means any images created by the Products which may have the option to be save or reproduced by the Licensee.

#### 2. License

**2.1** In consideration of Licensee's agreement and compliance with the terms and conditions contained in the HEPGTC and in this License, CAE grants to Licensee a personal, non-exclusive, non-transferable license to use the Software and Data exclusively with the Product, and with the device on which this License appears.

**2.2** Without limiting the foregoing or any other terms in this License, Licensee shall, and shall ensure that any Authorized Users:

**2.3** Except for the License granted herein, CAE grants no express or implied right under any patent, copyright, mask work right, trademark, know how or other intellectual property rights. The Licensee shall not obtain any rights to CAE's property, or any part thereof, by implication, estoppel or otherwise. Title to and full ownership of any trade secrets and other intellectual property rights related to the Product and components thereof shall remain with CAE and, if applicable, its suppliers. For clarification, Licensee agrees that the source code for the Software is a trade secret of CAE and only CAE shall have the right to alter, maintain, enhance or otherwise modify the Software.

- a.not copy (save and except for normal back up and disaster recovery purposes provided such copy shall include CAE's copyright and any other proprietary notices indicated on the Software and Data), ghost, export or produce any derivative works from the Product, or any part thereof, not network the Product without CAE's prior written approval, or make it available for concurrent use;
- b.not sell, attempt to sell or transfer (unless in compliance with the HEPGTC), sub-license, encumber the Software or Data;
- c.not modify the Product in any way, combine with other programs, or reverse engineer, screen scratch, decompile or disassemble any Software nor otherwise attempt to create or derive the source code related thereto;
- d.not deface or remove any copyright or proprietary notices;
- e.not use the Product without the key, if provided with the Product, or attempt to develop or develop any means or technology which would enable Licensee to bypass the use of the key to operate the Product;
- f.prevent anyone other than Authorized Users from accessing or using the Product;
- g.not incorporate the Product, in whole or in part, to any product or service that Licensee would make available to a third party, on a commercial basis or not.

**2.4** Notwithstanding anything else contained in this License, in no event shall Licensee use the Product and/or Confidential Information to enable, support, or otherwise aid Licensee or a third party to develop any product, software or service competitive with any of CAE's products.

**2.5** CAE reserves the right to embed a software security mechanism within the Product to monitor usage of the Product to verify Licensee's compliance with this Agreement, as well as to control access to the Software through use of license administration software.

**2.6** Licensee hereby recognizes that the entire rights, title and interests in and to Work remain the exclusive property of CAE. Licensee shall not modify such Work in any way whatsoever and shall not remove or alter any CAE notices. However, Licensee is permitted to produce and reproduce such Work only for non-commercial educational purposes.

### 3. Consent to Use of Collection Data and Feedback

**3.1** Licensee agrees that CAE may collect and use technical data and related information, times ("**Collection Data**"), including but not limited to technical information about your Product that is gathered periodically to facilitate the provision of Software updates, Product support and other services related to your Product such as Software feature usage and run times. Such Collected Data shall be anonymous, and shall not personally identify any individual users. In the event that Licensee wishes to opt-out of permitting CAE from having access to Collected Data, Licensee must inform CAE of this requirement..

**3.2** Upon the request of CAE, Licensee agrees to provide CAE, from time to time, with comments, suggestions, data, information or feedback ("**Feedback**") on the Product.

**3.3** Licensee acknowledges and agrees that such Feedback and Collected Data may be freely used by CAE, at its sole discretion, for the design, development, improvement, marketing and commercialization of its products and services, without any restrictions based on confidentiality or intellectual property rights.





### 4. Term and Termination

**4.1** This License shall become effective as of the date of your acceptance of this License and shall remain in effect until terminated as provided hereafter.

**4.2** This License terminates immediately upon termination of the HEPGTC.

**4.3** CAE may terminate this License immediately, upon written notice, should Licensee (a) attempt to, directly or indirectly, assign or transfer any of the rights granted to it pursuant to this License without CAE's prior written authorization, (b) disclose, in whole or in part, any Confidential Information, (c) use the Software otherwise than as authorized herein, or (d) is otherwise in breach of its obligations to protect the intellectual property contained in the Product. In addition, should Licensee fail to comply with any other terms and conditions of this Agreement and such failure is not cured within thirty (30) days after receipt of CAE's written notice, CAE may terminate this Agreement immediately.

**4.4** Upon termination of this License, Licensee agrees to immediately discontinue use of the Confidential Information and the Product, and to return same to CAE as well as any copies.

**4.5** The following shall survive and continue in full force and effect notwithstanding any termination of this License: the obligations of Licensee under Sections 2 (License), 5 (Non-Disclosure); as well as any other clauses which by their nature and context are intended to survive.

#### 5. Non-Disclosure

**5.1** Licensee agrees to keep this License and all Confidential Information obtained hereunder in strict confidence, and shall only disclose same a) to Authorized Users solely for the Purpose and provided such access to the Product conforms, at all times, to the terms and conditions governing the use of the Product contained herein, or b) if required to be disclosed by law, and only to the extent of such disclosure and limited to the purpose requested, with prior notice to CAE to permit it to seek an appropriate remedy to prevent the disclosure, or alternatively to agree to the terms of such disclosure.

**5.2** The obligations of confidentiality, use and non-disclosure referred to in this Section 5 shall not apply to information which: (i) is or becomes publicly available through no fault of Licensee; (ii) was already in the rightful possession of Licensee prior to its receipt from CAE; (iii) is independently developed by Licensee, provided it is not, in whole or in part, related to the Product; and (iv) is obtained by Licensee in good faith and on a non-confidential basis and without a use restriction from a third party who lawfully obtained and disclosed such information. However, Confidential Information does not come within the foregoing exceptions merely because features of it may be found separately or within a general disclosure in the public domain.

**5.3** Licensee agrees to be responsible for enforcing the terms of this Section 5 and to take such action, legal or otherwise, to the extent necessary to cause anyone having access to the Confidential Information to comply with the terms and conditions set forth herein (including all actions that Licensee would take to protect its own trade secrets and confidential information but with not less than reasonable care). Licensee shall be responsible and indemnify, defend and hold harmless CAE for any default caused by any such persons.

#### 6. Irreparable Harm

**6.1** Licensee acknowledges that the Software and Data constitute a special, irreplaceable asset of great value to CAE, and that a breach, in any way, of any of Licensee's obligations under Sections 2 (License), and 5 (Non-Disclosure) hereof would cause serious and irreparable harm to CAE which may not be adequately compensated for in damages. If the Licensee breaches any of such provisions, Licensee consents to an injunction being issued against it restraining it from any further breach of such provision, without derogation from any other remedy which CAE may have in the event of such a breach.

### 7. Warranty

**7.1** THE SOLE WARRANTIES PROVIDED BY CAE ARE LIMITED TO THE WARRANTIES PROVIDED IN THE HEPGTC. ANY WARRANTIES PROVIDED ARE PERSONAL AND NOT TRANSFERABLE.

### 8. Limitation of Liability

**8.1** CAE'S LIABILITY SHALL IN NO CIRCUMSTANCES EXCEED THE LIMITATION OF LIABILITY INDICATED IN THE HEPGTC.

**8.2** IN NO EVENT WILL CAE BE LIABLE FOR ANY LOSS OF USE, LOSS OF PROFIT, INTERRUPTION OF BUSINESS, OR ANY INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES OF ANY KIND (INCLUDING LOST PROFITS), REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT PRODUCT LIABILITY, OR OTHERWISE, EVEN IF CAE HAS BEEN ADVISED OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL CAE'S LIABILITY TO LICENSEE FOR ANY CLAIM, WHETHER IN CONTRACT, TORT OR ANY OTHER THEORY OF LIABILITY, EXCEED THE PURCHASE PRICE OF THE PRODUCT PAID BY LICENSEE.

### 9. Third-Party Software

**9.1** The Software may come bundled or otherwise be distributed with open source or other third party software, which is subject to the terms and conditions of the specific license under which it is distributed. OPEN SOURCE SOFTWARE IS PROVIDED BY CAE "AS IS" WITHOUT ANY WARRANTY, EXPRESS, IMPLIED, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS EULA, AS IT RELATES TO ANY AND ALL CLAIMS ARISING OUT OF OR IN CONNECTION WITH OPEN SOURCE SOFTWARE, DELL SHALL HAVE NO LIABILITY FOR ANY DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES, HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF OPEN SOURCE SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

#### **10. Administrative Positions**

**10.1 Applicable Law and Jurisdiction:** This License shall be governed by, subject to, and interpreted according to the laws of the State of Florida, U. S. A., without regard to its conflict of law rules. In all cases, the Parties expressly exclude and waive the application of the United Nations Convention on Commercial Agreements for the International Sale of Goods (1980) (Vienna Sales Convention) as amended. The exclusive jurisdiction for the resolution of any and all disputes arising out of or in connection with this Agreement shall be a court of appropriate jurisdiction located in the State of Florida, U.S.A. Each Party hereby waives any right that it might otherwise have to object to such venue or seek dismissal of the action on the basis of forum non-conveniens. EACH PARTY HERETO IRREVOCABLY WAIVES, TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, ANY AND ALL RIGHT TO TRIAL BY JURY IN ANY LEGAL PROCEEDING ARISING OUT OF OR RELATING TO THIS LICENSE. Notwithstanding the foregoing, if a party seeks injunctive proceedings to preserve confidentiality obligations or intellectual property rights, then it is entitled to seek relief before the competent court/body of any jurisdiction.

**10.2 United States Government Licensee:** If Licensee is the United States Government ("U.S. Government") or a unit or agency of the U.S. Government, the Software and Data are deemed to be "commercial computer software" and "commercial computer software documentation", respectively, pursuant to DFAR Section 227.7202 and FAR Section 12.212 b) as applicable. Any use, modification, reproduction, release, performance, display, or disclosure of the Software and/or Data by the U.S. Government, or any of its units or agencies shall be governed solely by the terms of this License and the HEPGTC. Any technical data provided by CAE with the Product that is not covered by the above provisions is deemed to be "technical data-commercial items" pursuant to DFAR Section 252.227.7015(a).



**10.3 Export Controls:** Licensee acknowledges that the laws and regulations of the United States may restrict the export and re-export of commodities and technical data of United States origin, including the Software. Licensee agrees that it will not export or re-export Software of, or containing items of, United States origin, in any form, without the appropriate United States and foreign governmental licenses.

**10.4 Excluded Data:** Licensee acknowledges that Software provided under this License are not designed with security and access management for the processing and/or storage of the following categories of data: (1) data that is classified and or used on the U.S. Munitions list, including software and technical data; (2) articles, services and related technical data designated as defense articles and defense services; (3) ITAR (International Traffic in Arms Regulations) related data; and (4) other personally identifiable information that is subject to heightened security requirements as a result of Licensee's internal policies or practices or by law (collectively referred to as "**Excluded Data**"). Licensee hereby agrees that Licensee is solely responsible for reviewing its data that will be provided to CAE (or to which CAE will have access) to ensure that it does not contain Excluded Data.

**10.5** No Waiver: No omission or delay by either party at any time to enforce a right or remedy reserved to it or to require performance of any of the terms of this License at the times designated, shall be a waiver of such right or remedy to which the party is entitled, nor shall it in any way affect the right of the party to subsequently enforce such provisions.

**10.6 Modification:** No provision of this License shall be deemed waived, amended or modified by either party unless the waiver, amendment or modification is in writing and signed by each of the parties to this License.

**10.7 Severity:** If any one or more of the provisions of this License is for any reason held invalid, illegal or unenforceable, the remaining provisions of this Agreement will be unimpaired.

#### **End of End User License Agreement**

THIS PAGE INTENTIONALLY LEFT BLANK.



# TABLE OF CONTENTS

End User License Agreement For CAE Products i
Table of Contents vii
System Requirements
Software and Hardware1
CAEMaestro Software1
Windows® Operating System1
Introducing Maestro
Instructor Tablets and Software4
Surface Go
Samsung Galaxy Tab S34
Using Maestro
Starting a Simulation
Run On the Fly Simulations
Run an SCE
Run Screen Features
Monitor Signals
Event Log
Display Patient Records in TouchPro13
Reset an SCE
Changing Patient Status
Patient Status Parameters16
Changing a Patient's Parameters18
Using Quicklinks
Conditions
Medications
The Medication Log
Reset a Medication
Treatments
Transitioning Scenario States
SCE Timeline Controls
Using Bookmarks
The CPR Monitor
Patient Display
Patient Status Display

### **Table of Contents**

Change the Patient Status Display
Alarm State
Flags
Editing Parameters
Managing SCEs
Review an SCE42
View SCE Details
SCE Editor Navigation Tabs44
SCE Editor Panels
Create a Custom SCE
Copy an SCE44
Creating a New SCE46
Import or Export an SCE49
Using the SCE Editor
Patient Profile
Setting a Patient's Baseline54
Scenarios
Add, Modify or Delete Scenario States57
Checklists
Patient Records
Upload Patient Records
Edit or Delete Patient Records66
Runtime Configuration67
Preparation
Learning Modules71
Import a Learning Module71
Delete a Learning Module72
Create a Learning Module73
Using the Intercom
Communicate with Participants77
Speak as the Patient
Settings
Administrative Tools
System Administration
System Information and Settings82
Specify a Default Simulator

### **Table of Contents**



Set the Default System Language	34
Additional Administrative Tools	34
SCE Management	34
Session History - History Screen	35
Using The TouchPro Patient Monitor 8	37
Access the TouchPro Patient Monitor	38
Running TouchPro From Your Own Computing Device	39
Configure TouchPro	39
Sounds	92
NIBP Cycling	93
Manual NIBP	94
Change the TouchPro Language	94
Select a Preconfigured Layout	96
12-Lead ECG	97
Patient Record	98
Snapshot	<del>9</del> 9
Appendix A - Parameters Description 10	)1
Appendix B - Condition Guidelines for Programming11	19
Appendix C - Medication Information 12	23
Appendix D - Importing Learning Modules12	27

THIS PAGE INTENTIONALLY LEFT BLANK.



# System Requirements

This section describes the minimum and optimal requirements to run the simulator.

# Software and Hardware

Any computer (or tablet) used to operate the Maestro software or TouchPro must meet **minimum** hardware and software requirements. However, optimal requirements should be met to enhance performance.

**Note**: Periodic system updates for Maestro are available at: https://caehealthcare.com/support/ software-updates. You can download software updates from any device with an Internet connection.

These requirements also apply to devices running Maestro Standalone.

### **CAEMaestro Software**

The following identifies the software version associated with the release of this user guide.

Document	Document Version	Software Version
Maestro for Ares	905K640552 V1.2	CAE Maestro V1.8
Ares User Guide	905K640152 V1.0	CAE Maestro v1.4 - 1.8

# Windows<sup>®</sup> Operating System

	Minimum	Optimal
Software	Windows 7 SP1	• Windows 10
	<ul> <li>Chrome version 60 or higher (not required for use with Maestro v1.8 or later)</li> </ul>	<ul> <li>Chrome version 62 or higher (not required for use with Maestro v1.8 or later)</li> </ul>
Hardware	• Intel Core 2 Duo, 2.0 GHz	• Intel Core 2 Duo, 2.0 GHz
	• 4 GB DDR3 RAM	• 8 GB DDR3 RAM
	• 32 GB Hard Drive space available	• 32 GB Hard Drive space available
	1366x768 screen resolution	1366x768 screen resolution
	• USB 2.0	• USB Port
	<ul> <li>Wireless 802.11b/g/n</li> </ul>	• Wireless 802.11b/g/n
	<ul> <li>100BASE-T Ethernet Adapter</li> </ul>	• 100BASE-T Ethernet Adapter

THIS PAGE INTENTIONALLY LEFT BLANK.



# INTRODUCING MAESTRO

CAE Maestro software allows facilitators to control and monitor CAE patient simulators.

### On-the-Fly vs. SCE

There are two ways to run a simulation in Maestro: On-the-Fly and Simulated Clinical Experience (SCE). When operating On-the-Fly, no content is authored ahead of time, and the simulation is simply controlled in real time by the instructor.

With an SCE, at least some details of the simulation are defined ahead of time like states, patient profile, and other scenario background information. During an SCE, users can also making on-the-fly changes as appropriate.

### Modeled vs. Manual

In Modeled Mode, the simulated patient is automatically driven by CAE Physiology, a computational model of human physiology. It is an engine that powers patient behavior, progression of clinical signs, and response to interventions. In Modeled Mode, instructors also have the option to override the model's output.

In Manual Mode, the instructor is responsible for driving changes to the patient's condition and responses to interventions. The Manual Mode interface features a streamlined layout with only the required controls to maximize ease of use.

All four combinations are possible. You can run a manual SCE, a modeled SCE, manual On-the-Fly, or modeled on-the-fly.

# **Instructor Tablets and Software**

This section describes the tablets Maestro operates on. Maestro can also be installed on a laptop. For more information, see *System Requirements* section in this guide.

### Surface Go

A Surface Go Instructor Tablet is used to run the software.

The Surface Go provides the capabilities of a laptop in an ultra-portable tablet. This mobile workstation features a Windows 10 operating system, a 10 in (25.4 cm) touchscreen, and up to nine hours of battery life. The Surface Go tablet comes equipped with pre-installed instructor software.



Surface Go Instructor Tablet

### Samsung Galaxy Tab S3

The Samsung S3 Tab 9.7 in with stylus is a mobile workstation supported by CAE for the Maestro software.



Samsung Galaxy Tab S3 Instructor Tablet





# USING MAESTRO

Using the Maestro software, you can create and run SCEs, assess learners and adjust system controls.

Note: For optimal performance, Maestro should be the only software program running.

# **Starting a Simulation**

Upon launching the Maestro app, the Home screen appears and users have the option to choose one of the following simulations types: Run On the Fly (Modeled), Run On the Fly (Manual) or Run an SCE.

# Run On the Fly Simulations

The **Run On the Fly (Modeled)** or **Run On the Fly (Manual)** simulation options start a simulation without an SCE.

To begin a Run On the Fly simulation:

- 1. Tap one of the simulation types and select the **Gender** of the patient. The selected gender determines if the speech options will be in a male or female voice.
- 2. Tap **Start** to begin the simulation.

From the Run screen, you can manually alter the patient's status and adjust parameters as needed for specific situations. The functionality in this mode is similar to, and described in *Run an SCE* section of this user guide.

### **Using Maestro**

### Run an SCE

From the SCE Manager, you can run various simulations.

To run an SCE:

1. From the Home screen, tap **Run an SCE**.

The **SCE Manager** tab is selected by default and a list of available SCEs appears.

S CAEMaestro 🗸				0
Home SCE Manager	History			Area (Standalone)
Q Search	New SCE More +		Son b	y SCE Title (A-Z) 🔫
Paranthe Linad	SCE Title	Created by	Mode	
Favorites	Cardiopulmonary Arrest	CAE	Modeled	*
All	Cardiopulmonary Arrest	CAE	Manual	۵ 🕨
Presson Figure at SDEs	Closed Head Injury and Pneumothorax	CAE	Modeled	*
User-created SCEs	Closed Head Injury and Pneumothorax	CAE	Manual	*
	Heroin Overdose	CAE	Manual	* 🕨
	Heroin Overdose	CAE	Modeled	*
	Inferior-Posterior Myocardial Infarction	CAE	Manual	* 🕨
				1001

SCE Manager Screen

**Note:** Tap an SCE's title to view SCE details before launching. See View Details in the next section.

2. Tap the **Play** button to start an SCE.

The Run screen appears and displays the Patient Baseline state.

3. Tap **Scenario** in the upper-right corner of the screen.



The list of scenario states appear. A scenario will remain in Patient Baseline until the **Play** button is tapped in another state.



SCE Run Screen

4. Tap the **Play** button to apply a state to the running SCE.

# **Run Screen Features**

When an SCE is started, the Run screen appears and displays a series of panels that group related controls and information. The content for each control is dynamic and varies whether you run scenarios in On the Fly mode or as an SCE.

In Modeled mode, the panels contain additional controls.

Users can adjust the status of the patient while they proceed through a simulation using these controls.

### **Monitor Signals**

The Monitor Signals tab gives users control over the values and signals that appear on the simulated patient monitor, TouchPro.

Tap **Monitor Signals** to adjust the controls for the simulator.



**Monitor Signals** 





By default, all probes are on. When probes are turned off, it impacts different waveforms and numerical values on the patient monitor.

Probe Turned Off	Impact
ECG Leads	Hides the ECG waveform
Pulse Oximeter	Hides the PLETH waveform and SpO2 value
Capnograph	Hides the CO2 waveform and EtCO2 value
ECG and Pulse Oximeter	Hides the Heart Rate
Pulse Oximeter and Capnograph	Hides the Respiratory Rate
Blood Temperature	Hides the TBlood and TRectal values
Body Temperature	Hides the TAxilla and TBody values

Setting the catheter placement to Atmosphere causes a flat line to appear, even when an override is used. Available catheters include:

- Arterial Catheter
- Central Venous Catheter
- PA Catheter

If the catheter placement is *None*, no trace appears at all.

## **Event Log**

During an SCE, all changes (manual or detected by the system) to simulation settings, learner actions, and checklist results are recorded in the Event Log.

To access the Event Log, tap the **Events** button in the lower-left corner of the Run screen.

The event log records the time and details of instructor and learner actions, which are color coded by category.



Event Log



In Manual SCEs, the medication information is tracked in the Event Log, but does not have an automatic effect on patient physiology.



Medication Information in Event Log

### **Display Patient Records in TouchPro**

You can display patient records in the TouchPro software while an SCE is running.

To display a patient record:

AH

1. From the Maestro Run screen, click **Records**.

The Patient Records list appears with all available patient records shown.

atient R	ecords			×	
Pat	tient Files	History	Handoff Report	Orders	
Lef	ft Pleural Effusion	Image		Send to TouchPro	Previe
					buttor

#### **Patient Records**

2. (Optional) To preview a patient record before sending to TouchPro, select the record and tap the **Preview** button.

### **Using Maestro**

3. Select a patient record and tap **Send to TouchPro**.

The patient record opens in TouchPro.

**Note:** Only one patient record displays at a time.

To stop displaying a patient record in TouchPro, on the patient record, tap **Remove from TouchPro**.

To close the Patient Record list, tap **Records**.

# **Reset an SCE**

Resetting an SCE brings the patient's initial status data back to its original status. The SCE time is unaffected. Reset data appears in the Event Log.

To reset patient data:

1. While running an SCE, tap the first bookmark on the timeline.



Timeline

2. Tap Revert.



**Revert to Marker** 



The patient returns to its original physiological state at the start of the SCE. The patient reset is indicated on the SCE timeline bar.



**Reset Notification** 

# **Changing Patient Status**

You can adjust the patient status while an SCE is running by:

- Using one of the parameter panels on the Run screen to modify parameters. For more information, see *Patient Status Display* section of this user guide.
- Using the Conditions, Treatments, and Medications Quicklinks.
- Applying Scenario states.

### **Patient Status Parameters**

From the Run screen, select a parameter icon to display the associated parameters panel for various body systems and features. To access a parameters panel, tap the appropriate icon or button for:

- Cardiovascular
- Respiratory
- Neurological
- Fluids
- Sounds
- Pulse
- Speech

÷	Running SCE Cardiopulmonary Arrest (Ma	nual) 🛈			Ŧ	Ares	(Standalone)
<u></u>	Stenley Kneebone	≞ #		Cardiac		×	Scenario
				Arterial Blood Pressure	116/77	>	Carrilae
			Normal	Central Venous Pressure	-2/2/3	>	Respiratory
				Pulmonary Artery Pressure	18/6	>	Neuro
				Pulmonary Capillary Wedge Pressure	6	>	) Fluids
				Heart Rate	71	×	- <b>J</b> A-
				Cardiac Output	5.2	>	ø
				Cardiac Rhythm	Sinus	>	(Medicational
				Pulseless Electrical Activity	•		Treatments
				PVC Probability	o	>	
				Ventricular Escape Rate	30	>	
-	■ <b>₩ %</b>				05:08	<b>Q</b> Marker	(S) Events

**Run Screen with Cardiac Paramters** 



### Types of Parameters

There are two types of parameters: numeric and discrete.

Once a parameter is selected and set, the patient's physiology changes according to the model for that parameter.

#### **Numeric Parameters**

To change numeric parameters, tap in the relevant field and enter a new value in place of the existing one. Or, use the slider to move through the range of parameter values until the numeric value is established.

In Manual mode, parameters exist for each of the monitored patient values.

In Modeled mode, there are a larger set of parameters that are either monitored patient values, or physiological model inputs. When users set or modify monitored patient values, it overrides the output of the physiological model. To return to a physiologically modeled value, tap the **Modeled** button and tap **Accept**.

Changing physiological model inputs indirectly impacts the output of the physiological model. When a modeled input is called a factor, it acts as a multiplier. For example, Heart Rate Factor 2.0 is two times the baseline Heart Rate.

#### **Discrete Parameters**

Discrete parameters let users choose the appropriate option from a drop-down menu or toggle switch.

The following image shows the Bronchial Occlusion parameter. The Bronchial Occlusion parameter is set using a discrete parameter switch that toggles between **OFF** and **ON**.



**Bronchial Occlusion Parameter** 

Some parameters have two toggle switches or buttons, one for each side of the manikin.

When the "Apply to Both Eyes" parameter is set to ON, any change made to one side is automatically applied to the other side.

### **Changing a Patient's Parameters**

To change a patient's parameters:

1. Tap the appropriate parameters icon to view the parameter panel.



Cardiac Parameters Panel

If an SCE is in Modeled mode, the parameters will display the physiological responses in real time. Otherwise, the parameters will be static until changed in Manual mode.

**Note:** Some simulators have **Basic** and **Advanced** tabs on the Respiratory and Cardiovascular panels. Basic parameters are shown by default. Tap the **Advanced** tab to display Advanced parameters.



2. Select the desired parameter. The Parameter Controls screen appears.



Heart Rate Parameter Controls

3. Set the new value and tap **Accept**.

# **Using Quicklinks**

Quicklinks allow the application of conditions, medications, and treatments during simulation. Once applied, conditions are reflected in the patient's physiology and logged. All medications and interventions are also logged, and most affect the patient's physiology.

The Conditions, Medications, and Treatment controls used most often can be set up as Quicklinks Favorites and will appear in alphabetical order at the top of the panel. This lets you quickly administer changes in patient status.

**Note**: Quicklinks can only be added while creating or editing an SCE.

To learn more about setting up Quicklinks, see *Runtime Configuration* section of this user guide.



#### **Conditions Panel**

**TIP:** Tap the appropriate icon to collapse or expand the control.





### Conditions

Conditions are similar to scenario states and can contain multiple parameter changes. These quicklinks make it easy to change the patient's status.



**Conditions Panel** 

To set parameters using the Conditions Quicklinks, tap **Conditions** icon. In the Conditions panel, tap the **Condition Quicklink** to apply it to the simulation.

To apply a condition that is NOT set up as a Quicklink Favorite:

1. Browse the panel to find the desired condition.

Conditions are organized by categories. You can also list All Conditions by tapping **A-Z (All Conditions)** to browse by group in alphabetical order or use the Search feature to quickly find a specific condition.

2. Tap the name of the desired condition.

The condition is applied to the patient.

### **Using Maestro**

### Medications

To choose a medication using the Quicklinks:

1. In the **Medications** panel, tap one of the Quicklinks.

	Medications	×
	Medication List	Log
Search field -	Q Search	
ſ	Epinephrine 1:10,000	>
Quicklink	Etomidate	>
Favorites	Ketamine	>
	Lidocaine	>
	Vasopressin	>
	A-Z (All Medications)	>
	Adsorbents	>

**Medications Panel** 

A menu appears and shows the available medications.

2. Tap a specific **medication** to choose a dose and route of administration.

The Medication controls appear.

3. Tap the desired **Delivery Method** and select a pre-defined dose from the Amount menu, or choose Custom to enter a custom dose.

**Note**: All administered medications are added to the **Event** log in both Manual and Modeled modes (unless labeled Log only), but medications only affect the patient's status if the simulation is in Modeled mode. For Modeled mode SCEs, the medication is also logged in the **Log** tab on the **Medications** panel.

To administer a medication that is NOT set up as a Quicklink Favorite:

- From the Medications list, tap A-Z (All Medications) to browse all medications in alphabetical order or use the Search feature to quickly find a specific medication. Medications are grouped in the list by type below the A-Z (All Medications) list option.
- 2. Navigate through the menus to locate the desired medication. Tap the desired medication in the list.



The Medication controls appear. The delivery method and amount options, which include pre-defined doses and custom dose option, is displayed.

Diazepam		×
Delivery Method		
lntramuscular (IM)	log only	
Intraosseous (IO)		
Intravenous (IV)		
Amount		
2.5 mg 👻		
2.5 mg	<u> </u>	
5 mg	Close	Administer
10 mg		
20 mg		
Custom		

**Medication Controls** 

- 3. Select a dose option in one of two ways:
- Under Delivery Method, choose a pre-defined dose and select an **Amount**.
- Under Delivery Method, choose a pre-defined dose and from the **Amount** drop-down menu, select **Custom**.



**Custom Dose** 

4. Enter the custom amount and tap **Administer**.

## The Medication Log

The Medication Log tracks the infusion of medication administered and its effect on patient status. The Medication Log is present in Modeled mode only.

To view the Medication Log:

- 1. From the Run screen, tap the **Medications** control.
- 2. Tap the **Log** tab.

Medica	tions		>
Med	ication List	Log	
ACTIVE			
Midazolar	n	193.8571 mg/kg	>
Succinylcl	holine	741.2658 mg/kg	>
LOGGED			
00:02:26	Succinylcholine Medication Adm	ninistered, 1.1 mg/kg (IV)	
00:01:31	Midazolam Medication Adm	ninistered, 2.5 mg (IV)	
00:00:52	Midazolam Medication Adm	ninistered, 5 mg (IV)	

#### **Medications Log**

The medications that have previously been administered appear in the *Logged* section of the screen. Medications that are currently impacting the patient physiology appear in the *Active* section of the screen.


Tap on an active medication to display medication information.



**Medication Information** 

The normalized effector site concentration is shown next to each medication listing. This represents the amount of medication that is affecting the patient physiology.

### **Reset a Medication**

To reset a medication:

- 1. From the Medication Log, tap an active medication.
- 2. From the medication information, tap **Reset**.

The medication is cleared from the model and from the Medication Monitor.

With continuous infusions, the amount infused goes back to zero, but the infusion continues.

### **Using Maestro**

### Treatments

To apply an intervention using Quicklink Favorites:

1. Tap **Treatments** icon and select a treatment from the Quicklink Favorites.



**Treatments Panel** 

To apply a treatment that is NOT set up as a Quicklink Favorite:

#### 1. Tap Treatments.

Treatments are organized by type and all available treatments are listed under **A-Z (All Treatments).** 



2. Navigate through the menus to locate the desired treatment.



Treatments Menu

3. Select a treatment and tap **Apply treatment**.

# **Transitioning Scenario States**

To move between scenario states from the Run screen:

1. Tap Scenario icon to expand the scenario panel.



Scenario Management Panel

2. Tap the **Play** button in the desired state to advance from the Patient Baseline state.

To pause or continue a scenario, tap the **Pause** or **Play** button from the Scenario Management menu.





## **SCE Timeline Controls**

The SCE timeline controls are located at the bottom of the Run screen.

II. II. II. II.	0101	<b>Q</b> Marteri	O
Timeline			
<ul> <li>The <b>Timeline</b> bar shows the amount of time that has elapsed and bookm been created.</li> </ul>	arks t	hat	have

- The **Marker** button creates a bookmark at the current point in the SCE. The marker can be used later to reset the patient's physiology to what it was when the bookmark was created.
- The **Fast-Forward** button accelerates the SCE time to a 4:1 ratio.
- The Pause/Play button pauses the SCE time or starts the SCE if it has been paused. The Pause/Play button also returns the SCE time to normal speed after Fast-Forward has been selected.

## **Using Bookmarks**

To annotate the timeline, tap the **Marker** button. A marker appears on the **Timeline** bar.



To return to the patient status at the time the marker was created, tap the marker on the timeline and tap **Revert**.



**Revert to Bookmark** 

The patient's status returns to the selected point in the timeline.

Note: The SCE time continues moving forward and does not reset to the marker time.



# The CPR Monitor

The CPR monitor is used to monitor the efficacy of CPR interventions and is available from the Run screen.

**Note:** The CPR Monitor is only available while running Maestro on a simulator.

To use the CPR monitor, tap the **CPR Monitor** button at the top-left of the Run screen.

÷	Running SCE Anaphylaxis (Model	led) 🛈				Apolio Prehosp	ital (Standalone)
<b>\$</b>	CPR Monitor			×			
L Records	HAND POSITION	CHEST COMPRESSION	VENTILATION Volume	PATIENT VITALS BP 118/78 (92) mmHg			
3三 Checklists	0	Rate Chest Recoil Fraction	Rate I:E Ratio Minute	Sp02 98 % EtC02 38 mmHg C.0 5.2 L/min			
L+ Monitor							40
Signals	Ventilation Volume (mL)	Live Data	Summary				
	1600 1200						
	400						0
	0 -60a -50a	-40s	30s -20s	-10e 0e er <sup>26</sup>			
	26						
	75 100						
	126 Compression Depth (%)						
	- » <u>e e e</u>					04:06	0

CPR Monitor – Live Data

Tap the **CPR Summary** button to display the summary view.

CPR Monitor				
HAND POSITION	CHEST COMPRESSION	VENTILATION	PATIENT	VITALS
die	Depth	Volume	BP	117/78 (93) mmHg
0	Rate	Rate	SpO2	98 %
Ø	Chest Recoil	I:E Ratio	EtCO2	38 mmHg
	Fraction	Minute	C.O.	5.1 L/min
	Live Data	AVERAGE VE	NTILATION	
	Depth	Volume		
	Rate	Rate		
	Chest Recoil	I:E Ratio		

**CPR Monitor – Summary** 

Click the **CPR Live Data** button to return to the live data view.

### **Using Maestro**

The CPR Monitor displays several statistics, including current hand position, compression and ventilation rates, compression depth, ventilation volume, and compression-ventilation ratio.

CPR data is recorded in the Event Log.

To close the CPR Monitor, click the **X** button.





# PATIENT DISPLAY

When you run an SCE, the patient's status appears.

# **Patient Status Display**

Patient status display appears in the main frame on the Run screen. The status includes numeric data and waveforms.



Patient Status Display

From this screen, you can:

- Tap Alarms to mute or unmute alarm sounds.
- Tap Waveforms or numeric widgets to adjust parameters.
- Edit a layout.

# **Change the Patient Status Display**

You can change the layout of the patient vitals display and save parameters as part of the layout.

### **Patient Display**

To change the Patient Status Display:

1. In the Run screen, tap the **Patient Status** button.



#### Patient Status Button

The Edit Vitals Layout & Alarms screen appears.

Edit Vitals Layout & Alarms	×
① Drag and drop the widgets from right to left. Click on a widget to select the parameter to display and to adjust alarm settings.	1
ECG I HR XXXX 72 - unit	
	Ļ
ABP MAP RR ABP 117./77 92. 11 mmHg mmHg br/min	
Sp02 × тводу × 98 36,5 5 тс	
Load Saved Layout Save to Library Cancel	Accept

Edit VItals Layout and Alarms

- 2. Either begin modifying the baseline layout or tap **Load Saved Layout** to select another patient display layout to modify.
- 3. Drag and drop a waveform or numeric widget from the right panel to an available display in the left panel.

Once in place, the Select Waveform or Select Numeric Widget screen appears.

- 4. Select or change the physiological parameter(s) as needed. Tap **Save**.
- 5. When the Edit Vitals Layout & Alarms screen appears either:
- Tap **Accept** to update the layout without saving it.
- Tap **Save to Library** to save the layout for future use.



# Alarm State

When an alarm is not muted and a value reaches critical state, the associated widget flashes.

# Flags

Blue, rotating flags indicate a value of the parameter is in transition. A yellow System Override flag indicates the value of the parameter has been overridden by the system due to a special condition (for example, Apnea, Non-pulsatile rhythm or Pulseless Electrical Activity.)



### **Patient Display**

## **Editing Parameters**

You can edit parameters in one of two ways:

- Parameter Editor
- Quick Edit

To edit parameter in the Parameter Editor controls:

- 1. Tap a waveform or vital sign widget to open the Parameter Editor controls.
- 2. Use the sliders, text fields, or (+) and (-) to adjust parameters.



Parameter Editor Controls

3. Tap Accept.





To edit a parameter using Quick Edit:

1. Press and hold a waveform or vital sign widget until (+) and (-) icons appear over the widget.



Plus/Minus Widget

- 2. Tap the plus or minus signs to adjust the parameter.
- 3. Click outside of the Quick Edit area to save the changes and close the editor.

THIS PAGE INTENTIONALLY LEFT BLANK.



# MANAGING SCES

The Maestro SCE Manager is where you can view and print information for all SCEs. You can also create, edit, copy, or delete custom SCEs and Learning Modules.

To access the SCE Manager screen, from the Maestro Home screen, tap **SCE Manager**.



SCE Manager Screen

The default screen shows Recently Used SCEs but you can easily locate any SCE and Module in the SCE Manager.

There are three ways to locate SCEs or modules from the SCE Manager screen:

- In the left column, tap either Favorites, All, Preconfigured SCEs, User-created SCEs or User-created Modules.
- In the **Search** field, type part or all of the name of an SCE or module.
- Tap the **Sort by** drop-down to filter the list by ascending or descending order.

# **Review an SCE**

To review details about an SCE, tap on the name of an SCE, or tap the **Gear** icon and select **Review** from the drop-down menu.



SCE Gear Drop-Down Menu Options

The SCE Editor screen appears.





### **View SCE Details**

From the SCE Editor screen, you can select a tab or panel to view details.

The SCE Editor screen is where users can enter specific details for custom SCEs.



SCE Editor Screen - Overview Panel

For more information on entering SCE details into a new SCE, see *Create a Custom SCE* section of this user guide.

### **SCE Editor Navigation Tabs**

- **Details:** Lists relevant information about the SCE. Allows access to the Overview, Learner, and Facilitator panels.
- Patient: Describes the patient profile.
- Scenario: Includes states pertaining to the SCE.
- Checklists: Includes checklists related to learner milestones for the SCE.
- Patient Records: Stores patient records including but not limited to:
  - Lab reports
  - X-rays
  - ° Medical history
  - Healthcare Provider's orders and
  - Handoff reports.
- Runtime Configuration: Lists condition, medication, and treatment information.
- **Preparation:** Lists recommended equipment and supplies needed to run the SCE.

### **SCE Editor Panels**

- **Overview**: Includes information about the SCE synopsis and descriptions of the states.
- **Learner**: Displays learning objectives, performance measures for each state, and preparation questions.
- **Facilitator**: Includes notes, debriefing points, teaching questions and answers as well as clinical references about the SCE.

# **Create a Custom SCE**

You can quickly create an SCE by copying an existing SCE, or by creating a new SCE and entering all of the details. Custom SCEs can be used alone or in a Learning Module. For more information, see *Learning Modules* section of this user guide.

**Note**: The Lock icon on any screen indicates the SCE was installed by CAE and cannot be edited or deleted.

### Copy an SCE

When an SCE with specific physiological characteristics is needed for repeated use, create the SCE from an existing SCE.



CAE

To copy an SCE:

1. On the SCE Manager screen, tap the **Gear** icon on the right of the desired SCE.



SCE Gear Drop-Down Menu Options

2. Tap **Copy**.

The Copy SCE screen appears and lists sections of the SCE you can copy.



**Copying SCE** 

- 3. Select the elements of the SCE to copy. When finished, click **Next**. In the **SCE Title** field, enter a new SCE name.
- 4. (Optional) Assign the SCE to a Module using the drop-down menu.

5. Click **Copy**.

< Copy SCE (2 of 2)	×
SCE Title	
Copy of Test	8
Select Module	
None	• +
Created by	
Administrator	8
Mode Modeled	
Back	Сору

Saving Copied SCE

The new SCE is copied and available for selection from the SCE Manager.

**Note:** Overwriting an SCE will only impact the running SCE, not any other SCE copied from the same base patient.

### **Creating a New SCE**

Creating a new SCE is a two-step process.

- 1. Create the SCE in the SCE Manager as described in this section.
- 2. Enter details about the SCE in the SCE Editor as described in *Using the SCE Editor* section of this user guide.





To create an SCE:

1. From the SCE Manager screen, tap **New SCE.** 

The New SCE screen appears.

New SCE		×
SCE Title		
Select Module		
None		• +
Created by		
Administrator		8
Mode Manual Mo	odeled	
Patient Name		
Patient Gender		
Female Ma	ale	
	Cancel	

New SCE Window

- 2. Type a title for the SCE in the **SCE Title** field.
- 3. (Optional) To add an SCE to a module, tap the drop-down arrow and select a module. Or, tap the + icon to create a new module.



4. Type a name for the module in the Enter New Module Name screen and tap **Add**.



New Module Name Screen

5. Complete the remaining fields in the New SCE screen or select options as required. When finished, tap **Create**.

The SCE Editor screen appears with the Details tab displayed.



SCE Editor - Details Tab

- 6. In the **Overview**, **Learner**, and **Facilitator** panels, tap the **Edit** icons to enter additional information.
- 7. Tap the navigation tabs to enter additional details about the SCE as needed. To learn more, see *Using the SCE Editor* section.



## Import or Export an SCE

SCEs can be imported from an external device or the hard disk drive where the SCE file is saved. The SCE file extension is *msce*.

To import from SCE Manager screen, tap the **More** drop-down menu and tap **Import SCEs**.



More Drop-Down Menu Options

**Note:** The step-by-step instructions for importing SCEs and Learning Modules are located in *Appendix D* - *Importing Learning Modules* of this user guide.

To export an SCE:

1. In the **SCE Manager**, tap the gear icon next to the desired SCE.



SCE Gear Drop-Down Menu Options

- 2. Tap Export.
- 3. Select the desired location for the *msce* file in your File Explorer window and tap **Save**.

The file is saved in the designated location. If using a tablet, the files can be exported to an external device via USB-C cable.

To view the PDF of an SCE:

- 1. Tap View PDF.
- 2. Select the desired location for the msce file in your File Explorer window and tap **Save**.

The file is saved in the designated location. If using a tablet, the files can be exported to an external device via USB-C cable.



# USING THE SCE EDITOR

Use the SCE Editor to review or manage any purchased, preconfigured SCEs and to complete or edit information for custom SCEs. From the SCE Editor screen, you can also view checklists, and patient records, or delete information as needed.

To access the SCE Editor, tap on the name of an SCE from the SCE Manager screen.



SCE Details

The buttons in the Navigation panel provide options to run the SCE, edit the patient or scenario, add checklists or patient records, and modify the runtime configuration including preparation information.

Some sections in the SCE Editor include a rich-text editor to allow free-form data entry.

**Note**: If the SCE is locked, you cannot modify or delete information.

# **Patient Profile**

To edit the Patient Profile:

1. From the SCE Editor, in the **Patient** section, tap the **Edit** button.



**Patient Profile** 

The Patient Profile Editor appears.



2. Modify the patient's name, eye color, age, gender, weight, and height in the appropriate fields.



#### Patient Profile

- 3. (Optional) Tap **Change Picture** to change the patient's picture.
- 4. Tap **Save**.

**IMPORTANT**: No part of the patient's profile can contain any special characters, such as / \ : \* ? < > % | "

### Setting a Patient's Baseline

The patient baseline is the patient's initial status at the start of an SCE.

To set the Patient's Baseline:

1. In the **Patient** section, tap the **Edit** button on the right of **Baseline**.

The Patient Baseline Editor appears.

① Customize the patient baseline by modifying paramete	rs using the left toolbar		Cardiac		
Jane Doe 33 y.o. / F / 174 cm / 70 kg	Modified Parameters	Reset	Arterial Blood Pressure	116/77 >	
HR 88 88 88 88 88 88 88 88 88 88 88 88 88			Central Venous Pressure	-2/2/3 >	
Bpri Britis British			Pulmonary Artery Pressure	19/6 >	
			Pulmonary Capillary Wedge Pressure	6 >	
			Heart Rate	72 >	
			Cardiac Output	5.1 >	
			Cardiac Rhythm	Sinus 📏	
			Pulseless Electrical Activity	•	
			PVC Probability	0 >	
			Ventricular Escape Rate	30 >	
			Hemoglobin	14.4 >	

#### Patient Baseline Editor

2. Set the Patient's baseline status by modifying the desired parameters and tap **Save**.

When the SCE begins, the Patient status reflects the selected baseline settings.

To use the text editor:

- 1. Where available, tap the **Edit** button.
- 2. Enter or edit information as needed.



**Note**: Text can be copied into the fields from Text Editor or Notepad only.



Text Editor

3. When finished, tap **Save**.

**Note**: Notes can also be added to each scenario state when editing a Scenario.

### Scenarios

For any custom SCE, users can create scenarios, or if a scenario is not locked, users can edit a scenario.

You may edit scenarios to modify patient status from the Scenario Editor or Live Scenario Editor.

**Note**: The live editor allows edits to the scenario while running the simulation, and is only available when the optional Maestro Physiology feature is active.

To edit from the Scenario Editor:

1. From the SCE Manager screen, select an SCE to edit.

The SCE Editor screen appears.

- 2. Tap the Scenario tab.
- 3. Tap the Scenario **Edit** icon.

**Note:** If it is a brand new SCE, tap the **Open Scenario Editor** button to open the Scenario Editor.

### **Using the SCE Editor**

The Scenario Editor appears.

Miai Asaasatat	*	State Name		
and the set of the set		Initial Assessment		E.
ondition Deteriorates	*	Burnardan	Terrentitum	Martin
		Parameters	Transitions	Notes
Add State			Edit Parameters	
			Concernance -	

#### Scenario Editor

- 4. Tap the **Gear** icon located on the side of a state to do one or more of the following:
- **Rename**: to rename the state.
- **Copy:** to copy the state.
- **Delete:** to delete the state.
- Edit Parameters: to edit the state parameters without jumping to the specified state.
- Add Transition: allows transitions to be added from one state to another.
- Edit Note: to add state notes.

To edit from the Live Scenario Editor:

Note: From the Live Scenario Editor, states can be added, modified and deleted.

1. From the Scenario Editor screen, tap Live Scenario Editor.

The Live Scenario Editor screen opens.

- 2. Tap the **Gear** icon located on the side of a state. Then, tap one or more of the following:
- Add State: to add new states.
- **Restart Simulation:** to revert the simulation to the patient baseline.
- Gear icon, located on the side of a state to do the following:



- Jump to State: allows users to jump to the desired state. It is possible to perform a live edit, by selecting the Edit Live button. Once completed, parameter changes will be applied to the state. This option allows users to edit state parameters and see the resulting physiological impact on the patient.
- **Rename**: to rename the state.
- **Copy**: to copy the state.
- **Delete:** to delete the state.
- Edit Parameters: to edit the state parameters without jumping to the specified state.
- Add Transition: allows transitions to be added from one state to another.
- Edit Note: to add state notes.

### Add, Modify or Delete Scenario States

A scenario state is comprised of conditions and parameters. A state may also include automated transitions to other states and notes for the instructor.

For scenarios, users can:

- Create new states and options.
- Add conditions and parameters to a state, or copy a state into a new state.
- Modify or delete portions of a state such as parameters or transitions, or the entire state itself.
- Add and delete transitions.

#### Add Scenario States and Parameters

You can add states, conditions and parameters in the Scenario Editor or Live Scenario Editor.

To add a scenario state:

- 1. In the Scenario Editor or Live Scenario Editor, tap Add State.
- 2. In the window that appears, enter a name for the new state. Tap **Create**.

The State window appears, where you can add parameters to the state.



New State

### **Using the SCE Editor**

To add parameters in the Live Scenario Editor:

- 1. In the Live Scenario Editor, select the desired state, and then select **Jump to State**. All changes made to controls will be added to active state.
- 2. Tap the **Gear** icon and select **Edit Live**.
- 3. Add as many parameters as needed.

Parameters appear consecutively within the state.

- 4. Move to different states to add or edit parameters as needed using the **Jump to State** feature. Repeat this step as needed through multiple states.
- 5. When finished, click **Return** to save and exit the editor.

**IMPORTANT**: If the physiology of any parameter conflicts with other parameters, Maestro will retain the last parameter entered.

To add parameters in the Scenario Editor:

- 1. In the Scenario Editor, select the desired state.
- 2. On the right side of the screen, click Edit Parameters.
- 3. Add conditions or parameters as needed by selecting them from the list on the left side of the screen. Once added, they appear on the right side of the screen.
- 4. Tap **Save**.

#### Modify or Delete Scenario States or Parameters

To modify a scenario state:

- 1. In the Scenario Editor or Live Scenario Editor, select the desired scenario state. Then, Tap **Edit Parameters**.
- 2. Make necessary changes. Tap **Save**.

To delete a scenario state in the Scenario Editor or Live Editor, tap the **Gear** icon, then tap **Delete**.

To delete parameters:

1. In the Scenario Editor or Live Scenario Editor, tap the **Information** icon to expand the state.



Information Icon



2. Tap the **Parameters** tab. Tap the **X** icon next to the parameter to delete.



Parameters Tab

#### Add and Delete Transitions

To add transitions, the scenario must have both an original state and a state that results from the transition. Add or delete transitions from the Scenario Editor or Live Scenario Editor.

To add transitions:

- 1. In the Scenario Editor or Live Scenario Editor, tap the **Gear** icon next to the desired state.
- 2. Tap Add Transition.

The Transition menu appears.



**New Transition** 

3. Select an option from the list of transition types, then select additional options as prompted.

**Example**: If the administration of medication is a desired transition, select Medications, then select the desired medication from the list that appears.

- 4. Once the transition option is selected (for example Medication), enter the criteria, transition value and state that results from the transition.
- 5. (Optional) Follow the same steps to make selections and assign values to the Treatment, Assessment, Vitals, Medication concentration, Fluids, Time in Scenario, and Time in State variable types.
- 6. When finished, tap **Save**.


To delete a transition in the Scenario Editor or Live Scenario Editor:

1. Tap the **Information** icon next to the state.



#### Information Icon

2. Select the **Transitions** tab, then tap the **Trash** button next to the transition to delete.

Initial Assessment		8
Parameters	Transitions	Notes
lf Defibrillation Energy >0 J Jump to		<b>/</b>
Condition Deteriorates		

Scenario Editor - Transition Tab

#### Checklists

You can create new checklists or import existing checklists from the library.

To create a new checklist:

- 1. In the SCE Editor, tap the **Checklists** tab.
- 2. When the Checklists screen appears, tap **Create New**.

#### **Using the SCE Editor**

The New Checklist screen appears.



New Checklist Screen

- 3. Enter a name for the checklist in the **Checklist Name** field.
- 4. (Optional) Tap Add Checkbox to add a checkbox to the checklist.
  - a. Enter a label name in the **Checkbox Label** field.
  - b. (Optional) Tap **Add Checkbox** to continue entering labels as needed.
  - c. Tap Save.
- 5. (Optional) Tap Add Dropdown to add list items to the checklist.
  - a. Enter a name for the dropdown list in the **Dropdown Labe**l field.
  - b. Tap **Add Option** to provide items that can be selected from the dropdown list.
  - c. Enter a name for the list item in the **Dropdown Options** field.



- d. (Optional) Tap **Add Dropdown** to continue entering dropdown lists as needed.
- e. Tap Save.

To import a checklist:

- 1. In the SCE Editor, tap the **Checklists** tab.
- 2. When the Checklists screen appears, tap **Import from Library**.

The Import Checklist screen appears and displays all checklists from all SCEs in the system.

Import Checklist	×
CAE CHECKLISTS	Identify rhythm
Cardioversion	Consider sedation
Catheterization	Safe use of defibrillator
Defibrillation	Correct cardioversion technique
Drug	Document in notes/chart
Electrical Therapy	
External Pacing	
Eye Irrigation	
General Assessment	
Intubation	
IV Administration	
	Canad

Import Checklist Screens

- 3. In the checkboxes on the right, select items to import.
- 4. Tap **Import**.

#### **Using the SCE Editor**

#### **Patient Records**

Patient records can be uploaded into Maestro for display in the TouchPro software. Once uploaded, a patient record is available for use with the SCE.

Note: A single patient record file cannot exceed 20MB.

Maestro can store up to 32GB of patient record files. To ensure adequate space, delete patient records that are no longer needed.

To access a patient record:

1. From the SCE Editor screen, tap the **Patient Records** tab.

The Patient Records list appears with all available patient records shown.

			×
History	Handoff Report		Orders
Image		Ø	Send to TouchPro
	History Image	History Handoff Report	History Handoff Report

Patient Records Screen

2. (Optional) To preview a patient record before sending to TouchPro, select the record, and tap the **Preview** button.



3. Select a patient record, then tap **Send to TouchPro**.



#### **Upload Patient Records**

You can upload the following file types:

- GIF, JPG, PNG, and XPS images
- MPEG and MOV videos
- PDF documents
- MP3 audio Files

To upload a patient record:

- 1. In the SCE Editor, tap the **Patient Record** tab.
- 2. In the screen that appears, tap **Patient Files > Add File**.

The New Patient File screen appears.

New Palle	ntrile		^
File			
Upload			
Name			
Description			
		Concol	Directo
		Gancer	Greate

New Patient File - Upload Screen

- 3. Click **Upload**. Select the desired file and tap **Open**.
- 4. When the file name and description appear, modify as needed in the text fields to reflect the desired file name and description.
- 5. Tap **Create**.

To view a patient record, select the record in **Patient Records**.

#### **Edit or Delete Patient Records**

You can only change the name or description of the patient record. You cannot edit the content of the record from the Patient Record tab.

To edit a patient record name:

- 1. From the list of Patient Files, tap the **Gear** icon next to the desired file.
- 2. Tap **Edit**. Change the **Name** or **Description** as needed.
- 3. Tap **Save**.

To delete a patient record:

- 1. From the list of Patient Files, tap the **Gear** icon next to the desired file.
- 2. Tap **Delete**.
- 3. When the message appears to confirm your selection, **click Delete**.



# **Runtime Configuration**

Tap **Runtime Configuration** to access the Condition Setup screen. From the Quicklinks Setup screen, conditions, medications and treatments can be preconfigured for the SCE by creating Quicklinks.

To navigate through available conditions, medications, and treatments, tap the **Conditions**, **Medications** and **Treatments** buttons.



**Runtime Configuration Screen** 

To create a Quicklink Favorite, select a quicklink from the **Conditions**, **Medications** or **Treatments** lists.

A-Z (All Conditions)	
<b>Q</b> Search	
Acidosis	
Alkalosis	
Apnea	
BP: Hypertension	
BP: Hypotension	

Creating a QuickLink Favorite

To remove a Quicklink Favorite, deselect the option.

# Preparation

From the Preparation tab, users can create a list of equipment and supplies, or notes about preparing the manikin for the SCE.

To create a list preparation items:

- 1. From the SCE Editor, tap the **Preparation** tab. Tap either **Equipment & Supplies** or **Manikin Setup.**
- 2. Tap the **Edit** button and enter items.
- 3. Tap **Save**.





# LEARNING MODULES

Learning Modules are comprised of multiple SCEs. You can import or delete existing Learning Modules, or create new Learning Modules in Maestro.

# Import a Learning Module

To import a Learning Module in Maestro:

1. From the SCE Manager screen, tap **More > Import Module**.



More Button

- 2. Locate the correct learning module file on the local or external storage where the learning module is located. The file extension is *mlm*.
- 3. Select the file. Tap **Open.**

### **Delete a Learning Module**

To delete a Learning Module from Maestro:

1. From the SCE Manager screen, tap **More > Manage Modules.** 



Example of Manage Modules Screen

- 2. Tap the **Trash** icon next to the module you want to delete.
- 3. When the message appears for you to confirm your selection, tap **Delete All**.

All of the SCE's in the learning module will be deleted.



## **Create a Learning Module**

To create a Learning Module

1. From the SCE Manager screen, tap **New SCE.** 

The New SCE screen appears.



New SCE Screen

2. Type a title for the SCE in the **SCE Title** field.

#### **Learning Modules**

3. To select a module to add the SCE to, tap the drop-down arrow, then select a module. Or, tap the + icon to create a new module.



Select Module

• If creating a new module, type a name for it in the Enter New Module Name screen. Then, press **Add**.

Enter New Mo	dule Name		
	Cancel	Add	

New Module Name Screen

4. Complete the remaining fields or select options as required. Tap **Create**.





# USING THE INTERCOM

Maestro provides an intercom feature which allows facilitators to communicate with learners and to speak as the patient. Users can speak through the intercom using a headset or by speaking directly into the tablet's microphone. Users can initiate one-way and two-way communications or mute all audio communications.

# **Communicate with Participants**

To use the intercom:

- 8 6.16 PM 4 Running SCE Cardiopulmonary Arrest (Manual) ARE000013 73% [2] \* Stanley Kneebone Int Race Û v 71 -2.0 ECG III ٥ A 11 P 1272/1272 • Intercom icon 0 0 . 00:35 П Run Screen
- 1. While running an SCE, tap **Intercom** in the left panel to expand intercom options.

2. Once expanded, tap **Connect** located below the **Intercom** icon.

#### **Using the Intercom**

The Connect Window appears.



#### **Connect Window**

- 3. Tap in the text field to access the keyboard and enter in the desired name for the Intercom.
- 4. Tap **Connect.**



Once connected, the Intercom Tools menu appears.



Intercom Tools Menu

5. Tap **Participants** to begin 2-way communications with all participants in the simulation.

**Note:** Tap and hold the **Participants** button to initiate communications only while pressing the button. Communication ends when the button is released.

Additional participants may join the network. For example, another facilitator is able to join the network by launching a second instance of Maestro via tablet or PC. Then, they can then use the Intercom controls to talk as the manikin or talk to the primary facilitator.

## Speak as the Patient

On the Intercom Tools menu, tap and hold the **Patient** button to emit your voice through the manikin's vocal speakers. Release the button to mute your voice.

Note: You will continue to hear the participants via the manikin's microphone.

To mute all communications between faciliator and participants, on the Intercom Tools menu, tap **Mute All**.

# Settings

Settings allow users to control how the intercom functions.

1. On the Intercom Tools menu, tap **Settings**.

The Settings pane appears.



Settings Panel

- 2. In the Settings panel, users can:
- Tap **Disconnect** to disconnect from the manikin's intercom functions.
- Use the slider to adjust your microphone volume.
- Tap the **Mute** icon to mute incoming communications from the manikin's microphone.
- 3. To exit, tap the **X** icon.



# **ADMINISTRATIVE TOOLS**

The Maestro software includes administrative tools to access and manage system settings, preferences, and additional information such as historical data about simulation sessions.

Access Administrative tools via the gear icon located on the top, right corner of the Home page.



Select one or more of the following to access system settings:

- **System:** Access information about the Maestro software version, the type of simulator, along with **Preferences**, **License Manager** and **Maintenance**
- Select Simulator: Change the simulator (only available when using Maestro Standalone)
- Language: Change the Maestro language

### **System Administration**

From the System Administration screen, you can access system information, set preferences, manage licenses and maintenance information for Maestro.

#### System Information and Settings

To access the System Settings, from the Home screen, tap the **Gear** icon. Then, select **System**.

CAEMaestro ~	0
(+)	
<ul> <li>Preferences</li> <li>Standalone</li> <li>Software</li> <li>Version 1.8 STANDALONE (61)</li> <li>Maintenance</li> <li>Data Management</li> <li>Last Data Backup Never</li> <li>Backup Data</li> <li>Restore Data</li> <li>System Configuration</li> <li>Disk Space 214.1 GB Available (86% free)</li> <li>System Time Fri Dec 27 2019 16:40:47 -0500</li> </ul>	

System Administration

From this screen, you can select:

- **About**: to view simulator type, software version and system configuration.
  - <sup>o</sup> Under Data Management, you can backup and restore data through the **Backup Data** and **Restore Data** buttons respectively.





**CAUTION**: Restoring data permanently replaces all current data on the device. Make sure all users are disconnected from simulators before proceeding.

- Preferences: to change settings to different software features.
  - **General Preferences**: to adjust language, units of measure (metric or imperial), pressure and CPR settings.
  - **CPR Settings**: to adjust training target values for Compression Rate, Compression Depth, and Ventilation Volume.
- License Manager: to access license information. From here, you can start a trial of the Maestro software, and activate or deactivate the license.
- **Maintenance:** to access maintenance options, including simulator configuration and connected devices.

### Specify a Default Simulator

If using Maestro Standalone software, you can select a simulator and set it as the default when using Maestro.

To change the simulator type:

1. From the Home screen, select the **Gear** icon and tap **Select Simulator**.



Select Simulator Screen

- 2. (Optional) Select Set as default.
- 3. Tap Apply.

#### **Administrative Tools**

#### Set the Default System Language

To set Maestro's language:

1. From the Home screen, click the **Gear** icon.

Select Langu	age		
English			*
	Cancel	Accept	

Select Language Screen

2. Select the desired language. Tap Accept.

Note: Language can also be set from System > Preferences.

#### Additional Administrative Tools

You can access the CAEMaestro User Guide, support information, or system information.

From the Home screen, click the **Gear** icon, and then select one of the following:

- User Guide: to download the user guide (English version). Go to: www.caehealthcare.com and click the Support link.
- Support: for CAE Support contact information.
- **About:** to access information about the Maestro software version, the type of simulator and the serial number.

## **SCE Management**

The SCEs in Maestro are managed in the SCE Manager screen. For more information on managing and modifying settings of the SCEs using the SCE Manager, see *Using Maestro* section of this user guide.





#### Session History - History Screen

The History screen displays a log of simulation event data.

earch		Import		Son by	Starl Time
Start Time	Duration	Simulator	Session Name	SCE Title	
2019-12-30 11:45	Omin	Standalone	Ares session	Running on the Fly (Manual)	0
2019-12-30 11:45	Omin	Standalone	Ares session	Running on the Fly (Manual)	¢
2019-12-30 11:28	16min	Standalone	Ares session	Running on the Fly (Modeled)	¢
2019-12-30 11:27	1min	Standalone	Ares session	Running on the Fly (Manual)	¢
2019-12-27 13:45	Omin	Standalone	Ares session	Skill Assessment (Manual)	¢
2019-12-27 13:43	Omin	Standalone	Ares session	Skill Assessment (Manual)	\$
2019-12-24 17:15	Omin	Standalone	Ares session	Skill Assessment (Manual)	0

**History Log Options** 

To view session data:

- 1. Tap the **History** tab.
- 2. Tap the **Gear** icon for the desired simulation session, then select **View Session Data**.



**History Log Options** 

The Event Log, Physiological Data, and CPR Data appears. Click the Physiological Data for a session to view all physiological data that occurred during the SCE.

You can export data to a CSV or MSS file (session file in Maestro format) and store it on an external device.

To export data from the History screen, tap the **Gear** icon for the desired simulation session, then tap **Export**.

THIS PAGE INTENTIONALLY LEFT BLANK.



# **USING THE TOUCHPRO PATIENT MONITOR**

TouchPro allows you to view the patient's physiology, expressed in waveforms and numeric values. This section will show you how to access and configure the TouchPro software.

The software can be used from the Instructor Tablet, or on another computing device, provided it has joined the simulator's wireless network and meets the minimum system requirements.

# ACCESS THE TOUCHPRO PATIENT MONITOR

The TouchPro Patient Monitor software is compatible with computers that have touch-screen capabilities.

To run TouchPro, the Instructor Tablet (or other computing device) must be connected to the simulator's network.

**Note:** An SCE must be running in the Maestro software for any physiological data to appear in TouchPro. TouchPro can only show one patient at a time.

To launch TouchPro from the Instructor Tablet:

1. With an SCE running, tap the **CAETouchPro** icon in the upper-right corner of the screen.



CAETouchPro icon

When TouchPro opens, the simulated patient monitor appears.



**TouchPro Patient Monitor** 



### Running TouchPro From Your Own Computing Device

If you want to use your own computing device to run the TouchPro software, it must meet the system requirements and be joined to the simulator network prior to use.

The simulator and Instructor Tablet form a local area network with static IP addresses. Refer to the following instructions or contact your system administrator to configure the network properties and connect the TouchPro software.

To connect to the TouchPro software using your own a computing device:

- 1. Ensure the Instructor Tablet is connected to the simulator network.
- 2. Unlock the Instructor tablet.
- 3. Tap Apps > Settings > Connections > WiFi.
- 4. Tap **ADVANCED** link in upper, right corner of the screen.
- 5. Write down the IP Address at the bottom of the window.

To launch TouchPro:

- 1. Power on the computing device with TouchPro installed.
- 2. Open a web browser, and then enter the IPv4 address in the address field.
- 3. When prompted, download and install the Maestro application, then click on the TouchPro icon on desktop.

### **Configure TouchPro**

The vital signs and colors, alarm suspension time, alarm ranges, and audible settings can be configured from the Settings panel.

To access the Settings panel:

1. Tap **Settings** in the bottom-right corner of the screen.

The Settings menu appears.

2. Tap the **Layout** tab.

3. From the Layout that appears, select a Layout and tap **Edit**.



Settings Window

The Layout Edit window appears.



Layout Edit Window

4. Tap a signal to edit its parameters.



The Insert a parameter window appears.



Insert a parameter Window

- 5. Adjust the signal's **Color**, **Alarm**, and **Graph Scale** parameters as needed.
- 6. Select a parameter to insert it in the place of the selected parameter.
- 7. When finished, tap the **X** in the upper-right corner to close the window.

The Layout Edit window reappears.

- 8. Use the plus (+) buttons to add waveforms to the layout.

Layout Edit Window

TouchPro adds a line to the Layout.

- 9. Tap the new line to open the Insert a Parameter window.
- 10. Select the parameter to display on the new line.
- 11. Set the parameter's **Color** and **Alarms.** When finished, close the screen.
- 12. Tap **Done** to close the window.

The Settings Layout Edit window opens.

- 13. Tap **Edit** to resume editing the layout.
- 14. Tap **Save As** to save the layout.
- 15. Type a name for the layout, then tap **Save**.

#### Sounds

To silence all sounds, click the **Mute** button in the bottom-left corner of the screen.



#### TouchPro Controls



To set up the audio for TouchPro:

- 1. Tap the **Settings** button in the bottom-right corner of the TouchPro screen.
- 2. From the Settings window, tap the **Audio Setup** tab.



TouchPro Audio Setup Window

- 3. (Optional) Select a waveform to set it as the pulse sound trigger.
- 4. (Optional) Select an Alarm Suspension Time to disable the selected waveform for an indicated amount of time.
- 5. When finished, tap **X** to close the window.

## **NIBP Cycling**

When non-invasive blood pressure (NIBP) is displayed, the patient's NIBP can be updated at specified intervals using NIBP Cycling.

To set NIBP cycling:

- 1. Tap **Settings** in the bottom-right corner of the screen.
- 2. From the Settings menu, tap NIBP Cycling.

The NIBP Cycling window appears.

ettings		· · · · · · · · · · · · · · · · · · ·
Layout	1 minute	
Audio Setup	2 minutes	
NUM CONTRACT	3 minutes	
Language	5 minutes	
	10 minutes	
About	15 minutes	
	30 minutes	
	60 minutes	
	Custom Cycling (Min)	

NIBP Cycling Window

3. Select the desired interval for the cycling.

**Note**: Custom cycling is also available.

#### Manual NIBP

To display the patient's current NIBP, from the TouchPro controls, tap the **Manual NIBP** button.



Note: Manual NIBP can be used at any time during cycling, however it turns off auto-cycling.

## Change the TouchPro Language

To change the default language of the software:

- 1. Tap **Settings** in the bottom-right corner of the screen.
- 2. From the Settings menu, tap the **Language** tab.



The Language Selection window appears.

Settings		×
Layout	Language	
Audio Setun	English 🔫	
Hadio octop	English	
NIBP Cycling	Français	
Landuate	Deutsch	
and the	한국어	
About	日本語	

Language Selection Window

3. Select a language.

The TouchPro software changes to the selected language.

#### Select a Preconfigured Layout

These are the preconfigured CAE Healthcare Layouts:

- **ICU-Arterial Line Only** preconfigured with waveform and numeric readouts for ECG Lead II, ECG Lead V, ABP, Pleth, and a numeric readout for Body Temperature
- **EMS-ED-Telemetry** preconfigured with a waveform and numeric readout for ECG Lead II and numeric readouts for SpO<sub>2</sub>, and NIBP (noninvasive blood pressure)
- ICU-OR No CVP preconfigured with waveform and numeric readouts for ECG Lead II, ECG Lead V, ABP, PAP and Pleth, and numeric readouts for NIBP, Blood Temperature, and Body Temperature
- ICU-OR preconfigured with waveform and numeric readouts for ECG Lead II, ECG Lead V, ABP, PAP, CVP and Pleth, and numeric readouts for NIBP, Blood Temperature, and Body Temperature
- Saturation-Pulse preconfigured with numeric readouts for SpO<sub>2</sub> and pulse

To select a preconfigured layout:



1. Click the **Layout** drop-down menu in the upper-right corner of screen.

TouchPro Layout Dropdown Menu

The TouchPro Settings menu appears.

2. Select a layout.


## 12-Lead ECG

To view a 12-lead ECG report:

1. Tap the **12-Lead ECG** on the screen.





The report appears.



A 12-Lead ECG Report

#### **Using the TouchPro Patient Monitor**

2. (Optional) To view the full screen, tap the **Full Screen** button bottom-right corner of the 12-lead ECG report. Then, tap **Return** to return to the inset view.



Full-screen 12-Lead ECG Report

3. Tap **Print** button to print the report.

The Select a destination window appears.

- 4. Tap a new print destination.
- 5. When the newly selected destination appears, tap **Print** to print the report.

### **Patient Record**

To view Patient Records:

1. Tap **Patient Record** in the lower-left corner of the screen.





The Patient Records window appears.

tient Records			
Patient Files	History	Handoff Report	Örders
Left Pleural Effusion	Imaga		Z

TouchPro Patient Records Window

This information provides access to the same Patient Files, History, Hand Off Record, and Orders information contained in Maestro.

**Note:** For this information to be visible in TouchPro, the facilitator must send it from the Maestro software.

## Snapshot

The snapshot tool lets you capture an image of data on the screen, and then save it to your laptop or tablet. You might do this if you are connected to a wireless network where you cannot print a report.

To capture an image:

1. Tap **Snapshot** at the bottom of the screen.

The Snapshot window appears showing the live date you want to capture.

	HR	ABP	SpO2	TBody
Current	71	119 / 79	98	36.5
	bpm	mmHg	%	℃
00:29:03	72	119 / 79	98	36.5
	bpm	mmHg	%	℃

Snapshot Window

2. To take another snapshot, tap the **Capture Snapshot** (camera) button at the bottom-right corner of the screen.

3. (Optional) Tap the **Expand** button at the bottom, right corner of the screen to open it to a full screen view.



## **APPENDIX A - PARAMETER DESCRIPTIONS**

The Maestro software has a number of parameters that control the patient status and softwarecontrolled features of the simulator.

The parameters are grouped by category: Cardiac, Respiratory, Neuro, Fluids, Sounds, Pulse, and Speech.

The following is a brief description of each parameter. Each parameter description lists the default settings for the default baseline as well as the ranges and/or controls for all patients.

## **Cardiovascular: Basic Parameters**

### Arterial Blood Pressure

The **Blood Pressure** parameter is used to set the value of the blood pressure. The systolic and diastolic blood pressures can both be set to fixed numeric values, regardless of interventions performed. The set change can also be programmed to occur over time using the onset control.

#### Default: 116/77

Range:

- ° Systolic: 0 mmHg 300 mmHg
- ° Diastolic: 0 mmHg 300 mmHg

### **Central Venous Pressure (CVP)**

The **CVP** parameter is used to set the CVP baseline and atrial contraction amplitude to fixed numeric values. Once set, intravascular volume changes have no effect on the CVP. In addition, once an override is applied, changes in tidal volume have no effect on the CVP waveform with the exception of an apneic patient where the minimum and maximum would be the same value since there is no inspiration or expiration. Depending on the volume status of the patient, the minimum/maximum value can be shifted up or down.

The available CVP controls are as follows:

- Minimum Diastolic: Baseline of the CVP at the end of an inspiration
- Maximum Diastolic: Baseline of the CVP at the end of an exhalation
- Pulse Amplitude: Size of the CVP wave during atrial contraction

For the override to take effect, the **Central Venous Catheter** must be set to the *Intrathoracic Vein*.

For example, with the minimum diastolic set to 5 mmHg, maximum diastolic set to 15 mmHg and pulse amplitude set to 2 mmHg, the CVP baseline is 15 mmHg, dipping to 5 mmHg with each inhalation, and the amplitude of the wave is 2 mmHg with each atrial contraction. The CVP baseline

#### **Appendix A - Parameter Descriptions**

remains the same even in the event of intravascular volume changes and the depth of each dip due to inhalation remains at 5 mmHg even in the event of tidal volume changes. However, if the respiratory rate increases or decreases, the frequency of the dips will show a corresponding increase or decrease. The set change can also be programmed to occur over time using the onset control.

#### Default:

- ° Minimum Diastolic: -2 mmHg
- <sup>o</sup> Maximum Diastolic: 2 mmHg
- ° Pulse Amplitude: 3 mmHg

#### Range:

- ° Minimum Diastolic: -10 mmHg 25 mmHg
- Maximum Diastolic: -10 mmHg 25 mmHg
- ° Pulse Amplitude: 0 mmHg 50 mmHg

### Pulmonary Artery Pressure (PAP)

The **PAP** parameter is used to set the pulmonary artery pressure. The systolic and diastolic pressures can both be set to fixed numeric values, regardless of interventions performed. The set change can also be programmed to occur over time using the onset control.

#### Default: 18/6

Range:

- ° Systolic 0 mmHg 50 mmHg
- ° Diastolic 0 mmHg 50 mmHg

### Pulmonary Capillary Wedge Pressure (PCWP)

The **PCWP** parameter is used to display the patient's pulmonary capillary wedge pressure. It is used to simulate the pressure as measured by wedging a pulmonary catheter with an inflated balloon into a small pulmonary arterial branch. The set change can also be programmed to occur over time using the onset control.

#### Default: 6 mmHg

Range: -10 mmHg - 100 mmHg



### **Heart Rate**

The **Heart Rate** parameter is used to set the heart rate to a given (fixed) number of beats per minute. Once the heart rate is set to a numeric value, administered drugs or intravascular volume changes have no effect on the heart rate. Use this parameter to "fix" or set the heart rate to a specific number.

Default: 71 bpm

Range: 30 beats per minute - 220 beats per minute

### **Cardiac Output**

The **Cardiac Output** parameter displays the volume of blood pumped by the heart per minute. **Cardiac Output** is a function of heart rate (the number of heart beats per minute) and stroke volume (the volume of blood pumped out of the heart with each beat). **Cardiac Output** does not affect the rest of the physiology. For example, if cardiac output is set to zero, it will be shown on the TouchPro as zero, but the patient will still have a blood pressure and pulses.

Default: 5.2 L/min

Range: 0 L/min - L/min

### **Cardiac Rhythm**

The **Cardiac Rhythm** parameter is used to change the patient's underlying cardiac rhythm displayed on the Patient Status Display or TouchPro patient monitor. To change the cardiac rhythm, click the **Cardiac Rhythm** parameter and select the desired rhythm from the available list. If a number appears following the cardiac rhythm on the list, this overrides the heart rate to the rate indicated.

Default:Sinus Options: A Asystole Atrial Enlargement, Left Atrial Enlargement, Right Atrial Fibrillation Atrial Flutter Atrial Flutter Atrial Tachycardia AV Block, First-Degree AV Block, Second-Degree, Mobitz I

#### **Appendix A - Parameter Descriptions**

AV Block, Third-Degree AV Block, Third-Degree (Wide Complex) В Bundle Branch Block, Incomplete Right Bundle Branch Block, Left Bundle Branch Block, Right н Hypercalcemia Hyperkalemia (Mild) Hyperkalemia (Moderate) Hyperkalemia (Severe) Hypertrophy, Biventricular Hypertrophy, Left Ventricular Hypertrophy, Right Ventricular Hypocalcemia Hypokalemia Hypothermia L Idioventricular J Junctional L Long QT Syndrome Low QRS voltage Μ Modeled Myocardial Ischemia, Mild Myocardial Ischemia, Moderate



Myocardial Ischemia, Severe

Ν

NSTEMI

Ρ

Paroxysmal Junctional Tachycardia

Pericarditis

Premature Atrial Contraction

S

Sinus

ST Elevation with Chest Pain

ST Segment Elevation

STEMI Anterior

STEMI Anterolatera

**STEMI** Inferior

**STEMI** Lateral

STEMI LBBB

**STEMI** Posterior

**STEMI** Septal

Supraventricular Tachycardia

#### Т

Torsade de Pointes

Trifascicular Block

#### V

Ventricular Fibrillation, Coarse Ventricular Fibrillation, Fine Ventricular Tachycardia Ventricular Tachycardia, RV Outflow Tract **W**  Wellen's Syndrome

Wide Complex Tachycardia

WPW Syndrome, Left Lateral Pathway

### **Pulseless Electrical Activity**

The **Pulseless Electrical Activity** parameter triggers a clinical condition characterized by unresponsiveness and lack of palpable pulse in the presence of organized cardiac electrical activity. It is either ON or OFF.

Default: OFF

### **PVC Probability**

The **PVC Probability** parameter represents the percentage of cardiac cycles containing a premature ventricular contraction (contraction of the ventricles that occurs earlier than usual due to abnormal electrical activity of the ventricles).

The **PVC Probability** is used to set the frequency of PVCs within any cardiac rhythm. The set change can also be programmed to occur over time using the onset control.

Default: 0

Range: 0% - 90%

### Hemoglobin

The **Hemoglobin** parameter is used to set a fixed hemoglobin value. Hemoglobin does not affect the rest of the physiology. The value set will be shown on the Touch Pro if selected in one of the numeric fields.

**Default:** 14.4

Range: 10.0 g/dL - 20.0 g/dL

## **Respiratory: Basic Parameters**

### Apnea

The **Apnea** parameter triggers a clinical condition characterized by no spontaneous breathing. Lung sounds and vocal sounds will cease when apnea is enabled. It is either ON or OFF.

Default: OFF

### **Breathing Pattern**

The **Breathing Pattern** parameter is used to demonstrate different spontaneous breathing patterns on the manikin.



**Apneustic:** 15.0

Regular: 10.0 g/dL - 20.0 g/dL

Default: Regular

### **Substernal Retractions**

Use the **Substernal Retractions** parameter to display substernal retractions on the manikin. It is either ON or OFF.

Default: OFF

### **Bronchial Occlusion (Left and Right)**

Turning on the **Bronchial Occlusion** parameter completely obstructs the right or left bronchi, simulating a lower airway obstruction (e.g., mucus plug).

Right and left bronchi can be occluded individually.

Improper intubation creates a mainstem occlusion, yielding an inability to ventilate the lungs. However, the right and left bronchi are not occluded individually.

#### Default: OFF

### **Needle Decompression**

The **Needle Decompression** parameter is used to activate the **Needle Decompression** hardware in the simulator to relieve a pneumothorax in the simulator. This causes a rush of air to be heard on successful decompression. The amount of decompression is automatically subtracted from the **Intrapleural Volume** set.

Default: OFF

**NOTE**: The **Chest Tube** and **Needle Decompression** features cannot be enabled simultaneously.

### **Respiratory Rate**

The **Respiratory Rate** parameter is used to set the respiratory rate to a given number of breaths per minute. The patient continues to breathe at the set number of breaths per minute, regardless of the arterial oxygen or carbon dioxide levels.

For example, when the respiratory rate is set to 10 breaths per minute, the respiratory rate remains at 10 breaths per minute, regardless of arterial oxygen or carbon dioxide levels.

Default: 11

Range: 0 breaths per minute - 40 breaths per minute

### SpO<sub>2</sub>

The  $SpO_2$  parameter is used to override the normal pulmonary circulation and set the  $SpO_2$  at a fixed numeric value, regardless of the oxygen applied.

Default: 98%

Range: 0% - 100%

### EtCO<sub>2</sub>

The  $EtCO_2$  parameter is used to set the end-tidal  $CO_2$  to a fixed numeric value, measured in mmHg, regardless of the minute ventilation. The end exhalation point of the capnogram waveform will also reflect the set end-tidal  $CO_2$  value. Setting the  $EtCO_2$  has no effect on the arterial carbon dioxide values (PaCO<sub>2</sub>), respiratory rate or tidal volume.

For example, when the  $EtCO_2$  is set to 50 mmHg, the numeric end-tidal  $CO_2$  will display a value of 50 mmHg and the capnogram waveform rises to an end-tidal of 50 mmHg. However, the respiratory rate and tidal volume will remain the same unless the Respiratory Rate and/or the Tidal Volume parameter(s) is adjusted.

Default: 38 mmHg

Range: 0 mmHg – 100 mmHg

### **Tidal Volume**

The **Tidal Volume** parameter is used to set the tidal volume to a given volume per breath. Once Tidal Volume is set to a numeric value, arterial oxygen and carbon dioxide values have no effect on the tidal volume, .

For example, with the tidal volume set to 600 mL in the adult simulator, the tidal volume remains a constant (set) 600 mL even in the event of falling arterial oxygen levels. In such situations, the patient can only respond to arterial oxygen or carbon dioxide levels by altering the respiratory rate.

**Default**: 500 mL

Range: 0 mL - 2500 mL

### I to E Ratio (1:X)

The **I to E Ratio (1:X)** parameter can be used to change the ratio of inspiratory time:expiratory time (I:E). The I to E Ratio does not affect physiology. The set change also be programmed to occur over time using the onset control.

Default: 2.0

Range: 0.5 - 7.0



### Intrapleural Volume (Vol): (Left and Right)

The **Intrapleural Vol** parameters allow intrapleural volume to accumulate, for example, as happens during pneumothorax, hydrothorax or hemothorax.

To simulate a pneumothorax, set the corresponding **Intrapleural Vol** to a value greater than 0 mL. Breath sounds and chest rise are automatically diminished on the appropriate side due to decreased ventilation of the affected lung.

Default: 0 mL

Range: 0 mL - 2500 mL

### рΗ

Use the pH parameter to set a fixed pH value. The pH does not affect the rest of the physiology. The value set will be shown on the patient monitor if selected in one of the numeric fields. The set change can also be programmed to occur over time using the onset control.

**Default:** 7.47

Range: 6.9 - 7.9

## Neurological:

### Eyes

#### Blink Mode

The **Blinking** and **Closed** settings allow the user to have one or both eyes either blinking or closed and override the automatic response.

Default: Auto

#### **Control Eyes Together**

Both eyes can be controlled together by enabling the **Control Eyes Together** parameter. When this option is selected, any change made to one eye, will automatically be made to the other eye.

#### Default: Disabled

#### Condition

Eight (8) eye conditions are available for selection in the neurological patient controls window in Muse:

#### Default: None

#### **Options:**

- None (both eyes)
- <sup>o</sup> Jaundice (both eyes)
- Bloodshot (both eyes)
- Hemorrhage (right eye)
- <sup>o</sup> Hemorrhage (both eyes)
- Keyhole Pupil (right eye)
- Droopy Eyelids (both eyes)
- <sup>o</sup> Cataracts (both eyes)

#### Light Reactivity Speed

The **Light Reactivity Speed** parameter determines the speed at which the eyes react to light when the **Reactive pupils** parameter is set to **Yes. Light Reactivity Speed** can be set to **Sluggish** or **Brisk**.

Default: Brisk

#### **Eyes:** Pupil Control

The pupil control parameters are used to control the diameter of the pupils in the eyes. Each eye has changeable pupils for changeable parameter conditions.

#### Default: Tristate/None

Other settings allow the user to fix one or both pupils to a specific size.

#### Default: 5 mm

#### Panning

Panning enables random eye movement (left to right).

Default: ON



#### **Consensual Pupil Response**

Setting the **Consensual Pupil Response** option to **ON** enables synchronized pupil reactivity between both eyes. When enabled (default action), shining a light in either eye will cause the opposite eye to also react. When disabled, only the pupil of the eye where light is shined will react.

#### Default: ON

### **Intracranial Pressure (ICP)**

The ICP parameter is used to set the ICP displayed as a numeric value on the Patient Status Display and on the TouchPro monitor.

Default: 9.4 mmHg

Range: 0 mmHg - 65.0 mmHg

### **Temperature: Body**

The temperature measured at the body surface can be set using this parameter and can be displayed on the Patient Status Display and TouchPro software.

The body temperature is not linked to the physiologic models. However, changes can be made "on the fly" or scripted using the Scenario Designer. The set change can also be programmed to occur over time using the onset control.

**Default**: 36.5°C

Range: 32.0°C - 42.0°C

### **Temperature: Blood**

The arterial blood temperature can be set using the **Temperature: Blood** parameter. The arterial blood temperature can then be displayed on the Patient Status Display and TouchPro software. The set change can also be programmed to occur over time using the onset control.

Default: 37°C

Range: 32.0°C - 42.0°C

## Fluids

There are two categories of fluids: BLEEDING and INFUSION.

### BLEEDING

#### Fluid Loss Blood

When used, the **Fluid Loss Blood** parameter reflects a decrease in total blood volume. Blood loss proportionally decreases both the red blood cell volume and the plasma volume according to the current hematocrit.

Range: 0 mL - 60000 mL

#### Fluid Loss Plasma

When used, the **Fluid Loss Plasma** parameter reflects a decrease in plasma volume. Plasma loss decreases the plasma volume without changing the red blood cell volume. It refers collectively and generically to all fluid losses, including evaporative, transcellular, bowel and third space fluid losses.

Range: 0 mL - 60000 mL

### INFUSION

#### **Colloid Infusion**

When used, the **Colloid Infusion** parameter reflects an addition to the plasma volume without changing the red blood cell volume. Colloids include modified fluid gelatin starch solutions, dextran and human albumin.

Range: 0 mL - 60000 mL

#### **Crystalloid Infusion**

When used, the **Crystalloid Infusion** parameter reflects an addition to the plasma volume without changing the red blood cell volume. The term crystalloid is used to describe salt solutions for infusion (e.g., normal saline, dextrose in water, Ringer's Lactate).

Range: 0 mL - 60000 mL

#### **PRBC** Infusion

Packed red blood cells are a preparation of 70% red blood cells and 30% liquid plasma, often administered in severe anemia to restore adequate levels of hemoglobin and red cells without overloading the vascular system with excess fluids.

Range: 0 mL - 60000 mL



#### Whole Blood Infusion

The term whole blood is used to refer to blood that has not been separated into its various components. It represents a preparation of 40% red blood cells and 60% liquid plasma.

```
Range: 0 mL - 60000 mL
```

## Sounds

A variety of simulated sounds are available to create a realistic experience. Click the **Sounds** button on the Run screen to access the Sounds controls.

### **Heart Sounds**

Heart sounds can be adjusted by clicking on the Sound icon on the Run screen. When the Sounds panel appears, select **Heart Sounds**. The Heart Sounds menu will appear.

Independent control of the type and volume of heart sounds may be selected in each anatomical region.

#### Type:

- ° Aortic
- Mitral
- Pulmonic
- Tricuspid

To affect the heart sounds simultaneously in all anatomical regions, select **All** and the desired sound.

#### Default: Normal

Type:

- Normal
- ° S3
- ° S4
- ° S3 and S4
- ° Early Systolic Murmur
- ° Mid Systolic Murmur
- ° Late Systolic Murmur
- ° Pan Systolic Murmur
- ° Late Diastolic Murmur

**Note**: The volume control slider can be used to adjust the amplitude of the sound.

### Lung Sounds

Normal and abnormal breath sounds are selected using this parameter. Breath sounds are synchronized with ventilation of the left and right lungs.

Breath sounds can be adjusted by clicking on the Sound icon on the Run screen. When the Sounds panel appears, select **Lung Sounds**. The Lung Sounds menu will appear.

Independent control of the type and volume of heart sounds may be selected in each anatomical region.

#### Type:

- Left Upper
- ° Left Lower
- ° Right Upper
- Right Lower

To change breath sounds, select the desired sound from the **Lung Sounds** menu.

#### Default: Normal

Type:

- ° Normal
- ° Crackles
- ° Diminished
- ° Gurgling
- Pleural Rub
- ° Rhonchi
- Wheezing

**NOTE**: *The volume control slider can be used to adjust the amplitude of the sound.* 



### **Bowel Sounds**

Bowel sounds can be adjusted by clicking on the Sound icon on the Run screen. When the Sounds panel appears, select **Bowel Sounds**. The Bowel Sounds menu will appear.

**Normal**, **Hypoactive**, **Hyperactive** and absent bowel sounds (**None**) are selected using this parameter.

Type:

- Normal
- ° Hypoactive
- ° Hyperactive

Independent control of the type and volume of bowel sounds may be selected in each anatomical region.

#### Locations:

- Left Upper
- Right Upper
- ° Left Lower
- Right Lower

To affect the bowel sounds simultaneously in all anatomical regions, select **All Bowel Sounds** and the desired sound.

#### Default: Normal

**Note**: The volume control slider underneath each area may be used to adjust the amplitude of the sound. The volume control slider is only enabled while connected to a simulator.

### **Vocal Sounds**

Vocal sounds are selected using this parameter.

Vocal sounds can be adjusted by clicking on the Sound icon on the Run screen. When the Sounds panel appears, select **Speech**. The Vocal Speech Sounds menu will appear.

#### Default: None

Type:

- ° None
- ° Gagging
- Gasping
- ° Groaning
- Long Loud Cough
- ° Long Soft Cough
- ° Crying
- ° Wheezing
- ° Mumbling

**Note**: The volume control slider can be used to adjust the amplitude of the sound.



### Pulses

All pulses are enabled by default, unless altered by an SCE. To change a pulse setting, tap the **Pulse** icon on the Run screen. Tap the desired pulse location on the image.

Pulse	Default	Range
Brachial Right	ON	Not Applicable
Brachial Deficit	80 mmHg	0 - 300
Left Fermoral	ON	Not Applicable
Right Femoral	ON	Not Applicable
Femoral Deficit	70 mmHg	0 - 300
Carotid	ON	Not Applicable
Carotid Deficit	60 mmHg	0 - 300
Radial Right	ON	Not Applicable
Radial Right Deficit	90 mmHg	0 - 300

The pulse can be turned ON or OFF.

The pulse intensity can be set to:

- ° Absent
- ° Weak
- ° Normal
- ° Bounding

The pulse deficit can be changed from default to another value. When the systolic pressure falls below the set pulse deficit, the pulse will turn off.

### Speech

Speech sounds include a male or female voice that can utter pain rating indicators from 0 to 10, various phrases and a series of other utterances. Unlike Vocal Sounds, Speech Sounds only play once.

To play a Speech sound, turn on the **Speech Sounds Controls** button. Select the desired sound.

The replay the last sound, click the **Play** button.

Default: OFF.

Speech Sounds
"0" through "10" - Pain Ratings
"Aching"
"Dull"
Grunt
"I can't breathe"
Loud cough
"My belly hurts"
"My chest is tight"
"My leg hurts"
"No"
"Ouch"
"Pressure"
Scream
"Sharp"
Short Loud Cough
Short Soft Cough
"Sometimes"
"Stabbing"
"Yes"



## APPENDIX B -CONDITION GUIDELINES FOR PROGRAMMING ARES WITH MAESTRO

This section is intended to help you select conditions to achieve desired vital signs within each programmed state. All four conditions should be programmed into each state in the order presented below:

- Respiratory: Desaturation
- Cardiovascular: Blood Pressure
- Cardiovascular Heart Rate
- Respiratory: Respiratory Rate

The software is physiologically driven. When using multiple conditions (for example, Desaturation + Hypertension + Tachycardia + Tachypnea), physiological regulatory mechanisms such as the baroreceptor reflex and ventilatory control cause compensatory changes within parameters. To achieve the desired vital sign, select one condition level, above (greater) or below (less), to achieve the desired physiological effect.

**NOTE:** The following values do not apply to the PediaSIM HPS simulator. For detailed PediaSIM HPS condition programming guidelines, please see the Condition Guidelines for Programming PediaSIM HPS with Müse section of the HPS User Guide.

NOTE: The following values are for the HPS simulator. For PediaSIM HPS values, please see Condition Guidelines for Programming PediaSIM HPS with Müse on page 201 of this User Guide.

## **Respiratory: Desaturation**

Desaturation	SpO <sub>2</sub> Value
Reset	99%
High 90s	97%
Mid 90s	95%
Low 90s	92%
High 80s	87%
Mid 80s	84%
Low 80s	81%
High 70s	78%
Mid 70s	75%
Low 70s	72%
Less than 70	<58%

## **Cardiovascular: Blood Pressure**

Hypertension		Hypotension	
Reset	110s/70s	Reset	110s/70s
Increased	120s/80s	Decreased	100s/70s
Pre-Borderline	130s/80s	Pre-Borderline	100s/60s
Borderline	140s/90s	Borderline	90s/50s
Mild	150s/90s	Mild	80s/40s
Moderate	160s/100s	Moderate	70s/40s
Severe	170s/100s	Severe	60s/30s
Profound	190s/110s	Profound	50s/30s
Extreme	220s/120s	Extreme	40s/30s



## Cardiovascular: Heart Rate

Tachycardia		Bradycardia	
Reset	70s	Reset	70s
increased	High 70s	Decreased	Mid 60s
Elevated	80s	Pre-Borderline	Low 60s
Pre-Borderline	90s	Borderline	Mid 50s
Borderline	100s	intermediate	Low 50s
Intermediate	110s	Mild	High 40s
Mild	120s	Moderate	Mid 40s
Moderate	130s	Severe	Low 40s
Severe	140s	Extreme	Mid 30s
Supra	150s	Acute	Low 30s
Profound	160s		
Extreme	170s		
Ácute	High 170s		

## **Respiratory: Respiratory Rate**

Tachypnea		Bradypnea	
Reset	11	Reset	11
Increased	15	Increased	10
Elevated	18	intermediate	9
Borderline	20	Mild	7
Intermediate	22	Moderate	6
Mild	25	Severe	5
Moderate	28	Profound	3
Severe	31	Extreme	2
Profound	33		
Extreme	36		

THIS PAGE INTENTIONALLY LEFT BLANK.



## APPENDIX C - MEDICATION INFORMATION

The following table describes the medications available for administration in the Maestro software. Each medication is listed along with:

- Any effects on the patient's physiology (modeled or log-only)
- The medication category
- The predefined dosage choices
- The units used for custom dosages
- The route of administration.

When a medication has more than one possible route of administration, it is listed on a separate row for each route.

Medication	Modeled or Log Only	Category	Predefined Dosages	Custom Dosage Options	
				Units	Route
Acetaminophen	L	Analgesic	10mg/kg	mg/kg	PO, PR, IV
			15 mg/kg		
Adenosine	М	Cardiovascular	0.05 mg/kg	mg/kg	IV/IO
			0.1 mg/kg		
Albumin 5%	L	Volume Expander	0.5 gram/kg	gram/kg	IV/IO
Albuterol	L	Bronchodilator	0.05 mg/kg	mg/kg	Nebulizer
			0.10 mg/kg		
			0.15 mg/kg		
Alprostadil	L	Cardiovascular	0.01 mcg/kg/min	mcg/kg/min	IV/IO
			0.05 mcg/kg/min		
			0.1 mcg/kg/min		
			0.4 mcg/kg/min		
Amiodarone	М	Cardiovascular	5 mcg/kg/min	mg/kg mcg/kg/min	IV/IO
			10mcg/kg/min		
			15mcg/kg/min		
			5mg/kg		
Atropine	М	Cardiovascular	0.02 mg/kg	mg/kg	IV/IO, IM, ET
			0.04 mg/kg		
			0.05 mg/kg		
			0.06 mg/kg		
Caffeine Citrate	L	Stimulant	5 mg/kg	mg/kg	IV, PO
			10 mg/kg		
			20 mg/kg		
			25 mg/kg		
Calcium Chloride	L	Cardiovascular	10 mg/kg	mg/kg	IV/IO
10%			20 mg/kg	mg/kg/hr	
			50 mg/kg/hr		
Calcium Gluconate	L	Mineral	100mg/kg	mg/kg	IV
			200 mg/kg		

### Appendix C - Medication Information

Captopril	L	Cardiovascular	0.01 mg/kg	mg/kg	PO
			0.05 mg/kg		
			0.1 mg/kg		
Chloral Hydrate	L	Hypnotic	25 mg/kg	mg/kg	PO, PR
			50mg/kg		
Chlorothiazide	L	Diuretic	5 mg/kg	mg/kg	IV, PO
			10 mg/kg		
			20 mg/kg		
Curosurf	L	Respiratory	1.25 ml/kg	mL/kg	ET
			2.5 ml/kg		
Dexamethasone	L	Corticosteroid	0.25 mg/kg	mg/kg	IV, PO
			0.5 mg/kg		
Dextrose	L	Anti-Hypoglycemic	0.2 gram/kg	gm/kg	IV/IO
			1 gram/kg		
Diazepam	L	Hypnotic	0.1 mg/kg	mg/kg	IV, IM, PO
			0.2 mg/kg		
			0.3 mg/kg		
Digoxin	L	Cardiovascular	6 mcg/kg	mcg/kg	IV, PO
0			8 mcg/kg	0.0	
			10 mcg/kg		
Diphenhydramine	L	Histamine Blocker	1 mg/kg	mg/kg	IV/IO, IM, PO
			2 mg/kg	0.0	-, , -
Dobutamine	М	Cardiovascular	2 mcg/kg/min	mcg/kg/min	IV/IO
			5 mcg/kg/min		
			10 mcg/kg/min		
			20 mcg/kg/min		
Donamine	M	Cardiovascular	20 mcg/kg/min	mcg/kg/min	11//10
Dopannie	141	Cardiovascular	E mcg/kg/min	incg/kg/iiiii	10/10
			10 mcg/kg/min		
En al an sil		Canaliana and an	20 mcg/kg/min		<b>DO</b>
Enalapril	L	Cardiovascular	0.04 mg/kg	mg/kg	PO
En al anvilla t		Canaliana and an	0.1 mg/kg		N/
Enalaprilat	IVI	Cardiovascular	5 mcg/kg	mcg/kg	IV
Fueire en la site e			10 mcg/kg		N/IO FT
Epinephrine	IVI	ACLS/Cardiovascular	0.01 mg/kg (IV, IO)	mg/kg mcg/kg/min	IV,IO, ET
1:10,000			0.05 mg/kg (ET)		
			0.1 mg/kg (ET)		
Esmolol	М	Cardiovascular	25 mcg/kg/min	mcg/kg/min	IV
			50 mcg/kg/min		
			100  mcg/kg/min		
Ftomidate	М	Hypnotic	0.2 mg/kg	mg/kg	IV/IO
		riyphote	0.2  mg/kg	116/16	11/10
Fentanyl	М	Narcotic	1 mrg/kg	mcg/kg	IV
rentariyi		i vai cotic	2 mcg/kg	mcg/kg/br	, v
				IIICg/Kg/III	
			3 mcg/kg		
			4 mcg/kg		
			1 mcg/kg/hr		
			2 mcg/kg/hr		
			3 mcg/kg/hr		
			4 mcg/kg/hr		
			5 mcg/kg/hr		



### Appendix C - Medication Information

Flumazenil	L	Antagonist	0.01 mg/kg	mg/kg	IV
Furosemide	L	Diuretic	1 mg/kg	mg/kg	IV, IM
			2 mg/kg		
Hydralazine	L	Cardiovascular	0.1 mg/kg	mg/kg	IV, IM
			0.2 mg/kg		
Hydrocortisone	L	Corticosteroid	1 mg/kg	mg/kg	IV
			2 mg/kg		
			3 mg/kg		
			4 mg/kg		
			5 mg/kg		
Indomethacin	L	Prostaglandin Inhibitor	0.1 mg/kg	mg/kg	IV
			0.2 mg/kg		
Infasurf	L	Respiratory	3 ml/kg	mL/kg	ET
Insulin	L	Hormone	0.05 u/kg	units/kg	IV
			0.1 u/kg		
Ipratropium	L	Respiratory	25 mcg/kg/dose	mcg	Nebulizer
bromide			175 mcg/dose	mcg/kg	
Isoproterenol	М	Cardiovascular	0.05 mcg/kg/min	mcg/kg/min	IV
			0.1 mcg/kg/min		
			0.15 mcg/kg/min		
			2 mcg/kg/min		
Lidocaine	М	Cardiovascular	0.5 mg/kg	mg/kg mcg/kg/min	IV/IO
			1.0 mg/kg		
			2 mg/kg		
			20 mcg/kg/min		
Lorazepam	L	Hypnotic	0.05 mg/kg	mg/kg	IV
		51	0.1 mg/kg	0.0	
Magnesium Sulfate	L	ACLS	25 mg/kg	mg/kg	IV/IM
			50 mg/kg		
Mannitol	L	Diuretic	0.5 gm/kg	gm/kg	IV
			1.0 gm/kg		
Meperidine	L	Narcotic	0.2 mg/kg	mg/kg	IV, IM, PO,SQ
			0.5 mg/kg		
Methadone	L	Narcotic	0.05 mg/kg	mg/kg	PO, SC, IM, IV
			0.1 mg/kg		
Methylprednisolone	L	Corticosteroid	1 mg/kg	mg/kg	IV/IO, IM
Midazolam	М	Hypnotic	0.05 mg/kg	mg/kg	IV
			0.1 mg/kg	mcg/kg/min	
			0.15 mg/kg		
			1 mcg/kg/min		
Milrinone	L	Vasodilator	50 mcg/kg	mcg/kg	IV/IO
			0.25 mcg/kg/min	mcg/kg/min	
			0.5 mcg/kg/min		
			0.75 mcg/kg/min		
Morphine	М	Narcotic	0.05 mg/kg	mg/kg	IV
			0.1 mg/kg	mg/kg/hr	
			0.01 mg/kg/hr		
			0.02 mg/kg/hr		
Naloxone	М	Antagonist	0.1 mg/kg	mg/kg	IV/IO, ET, IM, SC
1					

### Appendix C - Medication Information

Neostigmine	L	Neuromuscular	0.03 mg/kg	mg/kg	IV
		Blockade	0.05 mg/kg		
			0.07 mg/kg		
Nitroglycerin	L	Cardiovascular	0.25 mcg/kg/min	mcg/kg/min	IV/IO
			0.5 mcg/kg/min		
Nitroprusside	L	Cardiovascular	0.5 mcg/kg/min	mcg/kg/min	IV/IO
			1.0 mcg/kg/min		
			2.0 mcg/kg/min		
Norepinephrine	L	Cardiovascular	0.05 mcg/kg/min	mcg/kg/min	IV/IO
			0.1 mcg/kg/min		
Pancuronium	L	Neuromuscular	0.05 mg/kg	mg/kg	IV
		Blockade	0.1 mg/kg		
Phenobarbital	L	Hypnotic	3 mg/kg	mg/kg	IV, IM, PO
			5 mg/kg		
			15 mg/kg		
			20 mg/kg		
Phenylephrine	L	Cardiovascular	0.1 mcg/kg/min	mcg/kg/min	IV
			0.5 mcg/kg/min	0.0	
Phenytoin	L	Anticonvulsant	5 mg/kg	mg/kg	IV, PO
,			15 mg/kg	0.0	
			20 mg/kg		
Procainamide	М	Cardiovascular	7 mg/kg	mg/kg_mcg/kg/min	IV/IO
			10 mg/kg		
			20  mcg/kg/min		
			40 mcg/kg/min		
			40 mcg/kg/min		
Propranolol	1	Cardiovascular	0.01 mg/kg	mg/kg	IV PO
	L	caraiovascalar	0.01  mg/kg	116/16	10,10
			0.1 mg/kg		
			0.15 mg/kg		
Dacamic Eni	1	Dranchadilatar	0.25 mg/kg	ml	INI
	L	BIORCHOUIIALOI	0.25 111	IIIL	IIN
Rocuronium	L	Neuromuscular	0.4 mg/kg	mg/kg	IV/IO
		Blockade	0.5 mg/kg		
			0.6 mg/kg		
Sodium Bicarbonate	L	Cardiovascular	1m Eq/kg	mEq/kg	IV, IO
4.2%			2m Eq/kg		
Succinylcholine	М	Neuromuscular	2 mg/kg	mg/kg	IV
-		Blockade			
Survanta	L	Respiratory	4 ml/kg	mL/kg	ET
Terbutaline	L	Respiratory	2 mcg/kg	mg/kg	IV/IO
			10 mcg/kg	mcg/kg/min	
			0.1 mcg/kg/min		
Theophylline	L	Bronchodilator	2 mg/kg	mg/kg	PO
			5 mg/kg		
Vasopressin	L	ACLS/Cardiovascular	0.1 mu/kg	milliunits/kg	IV/IO
			0.5 mu/kg	milliunits/kg/min	
			0.1 mu/kg/min		
			0.5 mu/kg/min		
Vecuronium	L	Neuromuscular	0.03 mg/kg	mg/kg	IV
		Blockade	0.1 mg/kg		
			0.15 mg/kg		





## Appendix D - Importing Learning Modules

Users can import Learning Modules into the CAE Maestro software using a Windows computer and the instructor tablet. Purchased Learning Modules are sent in a .zip file format.

Prior to importing learning modules, users must:

- 1. Download the Learning Module zip file.
- 2. Locate the Learning Module zip file on the Windows PC and right-click on the folder.
- 3. From the pop-up menu options, select **Extract All** to unzip the folder.

The CAE Maestro software is available on two types of instructor tablets: Samsung Galaxy Tab S3 or the Microsoft Surface Go tablet. For instructions on how to import learning modules on the Surface Go, see "Surface Go Tablet" on page 135.

**Note:** The following instructions for importing Learning Modules into CAE Maestro will vary depending on the type of tablet provided with the simulator.

## Samsung Galaxy Tab S3

To transfer Learning Modules to the instructor tablet:

- 1. Connect the Samsung tablet to the Windows PC using the white USB-C interface cable.
- 2. When the pop-up message appears asking you to allow access to device data, tap **Allow** to access the Samsung tablet as if it were a USB drive.

3. Open File Explorer and locate the Galaxy Tab S3 folder.



File Explorer - Galaxy Tab S3 Folder

4. Locate Download/Learning Modules folder on the tablet.



File Explorer - Download Folder

**Note:** If the Learning Modules folder does not yet exist in the Download folder, create the new folder now using the steps below:

- a. While in the Downloads folder, right-click to open a context menu and select **New Folder**.
- b. Name the new folder Learning Modules and press Enter.



5. Move the Learning Modules folder/s from the location on your PC to the **Downloads** > **Learning Modules** folder on the Samsung tablet.



File Explorer - Learning Module Folder on Tablet

6. Disconnect the tablet from the PC after the transfer/s are complete.

# Import Learning Modules from the Samsung Tablet into CAE Maestro

To import Learning Modules into the Samsung instructor tablet:

- 1. Power on the simulator and wait for it to say, "Hello."
- 2. Power on the tablet, tap **CAEMaestro** to start Maestro, and log in.
- 3. When the Home screen appears, tap the **SCE Manager** tab.



CAE Maestro Home Screen

4. Tap the More tab and choose Import Module from the drop-down menu.



SCE Manager Screen - Import Module



5. In the Select an Action pop-up menu, tap **Files**.



SCE Manager Screen - Select an Action

6. In the upper-right corner of the screen, tap **More Options** (vertical ellipsis) to display a pop-up menu.

=			
Carlos Ca		Modified ~	—More Options
Screenshot_20191203-131231_Android System.jpg	1549 800	UIZPM	icon
Screenshot_20191203-131209.jpg	197 KB	1.12 PM	
Screenshot_20191203-131150.jpg	ាត់ម សា	0.117.05М	
Screenshot_20191203-131131.jpg	132 88	CIT PM	
Screenshot_20191203-105905.jpg	+10 ко-	10169 Ann	
Screenshot_20191203-105850.jpg	sout Kit-	10.60.60	
Screenshot_20191203-105834.jpg	3014 B0	AA BLACE	
Screenshot_20191203-105828.jpg	10.6 км	MA INCO	

File Folder - More Options Icon

#### 7. Tap Show internal storage.

**Note:** If the dialog box opens with Hide internal storage displayed, close the menu by tapping anywhere outside of the box.

= BONT	Show interna	al storage
	Mo	dified 🗸
Screenshot_20191203-131231_Android System.jpg	106.RB	112 PM
Screenshot_20191203-131209.jpg	192-ки	118.69
Screenshot_20191203-131150.jpg	LINK R II	TITIEMO
Screenshot_20191203-131131.jpg	192,83	1-11-028
Screenshot_20191203-105905.jpg	1 man	10:57 MAR
Screenshot_20191203-105850.jpg		10.59 AM
Screenshot_20191203-105834.jpg	ENV KB	10.4.0.634
Screenshot_20191203-105828.jpg	105 KB	10.09 AAA

File Folder - Expand Icon and Show Internal Storage Button

- 8. In the upper-left corner, tap **Expand** (three horizontal lines) to open the File Manager.
- 9. From the File Manager menu, tap Galaxy Tab S3 folder.

	OPEN FROM		(m) 1
	Images		Modified 🛩
	Videos	ndiold System (bg	12046 11200
Galaxy Tab S3 folder	Audio Recent		ANNAL THEM.
	a.	NAME - THEM	
	Galaxy Tab S3 21.88 GB free	a	1914 - 1914
	💪 Drive	0	tite and in the date
	🚸 Photos	¢	THE R. TANK
	a		
	p	unite artesas	
		a	130-80 IDA / MA

Galaxy Tab S3 Folder


The Galaxy Tab S3 folder menu appears.

E BALANY TAB SE					9. 🗉 i
					Name 🔨
cloudagent	face	.mtp	sems	Alarms	Android
DCIM	Download	Movies	Music	Notifications	Pictures
Playlists	Podcasts	Ringtones	Samsung		

Galaxy Tab3 Folder Menu - Grid View

- 10. Tap the Download folder.
- 11. Tap the Learning Modules folder.
- 12. In the upper-right corner, tap **View** to toggle to List View.

9 O O	) +					100% 1116 PM	
=	LEARNING MOD	ULES 👻				९ 🔳 ।	
						Name A	—List View
-	Basic Asse	Chronic He	Dementia a	GI Bleed Se	Postoperati	Postoperati	ICOIT
-	Seizure Dis	Skill Validat	Suctioning	XYZ Learnin			

Learning Module Folder - Grid View

The items in the Learning Modules folder appear in List View.

= 4	EARNING MODULES 😽	Ċ	X.	÷	Ĩ
	Name ~ Size		Mo	difired	1
80	Basic Assessment of the Hip Replacement Patient				
100	Chronic Heart Failure Exacerbation				
. 10	Dementia and UTI				
80	GI Bleed Secondary to Esophageal Varices				
- 10	Postoperative Patient with Pneumonia				
	Postoperative Patient with Ruptured Diverticulum				
94	Seizure Disorder and Moderate Disability				
10	Skill Validation				
. 84	Suctioning and Tracheostomy Care with Hypoxia				
80	XYZ Learning Module				

Learning Module Folder - List View

13. Tap the desired Learning Modules folder to view folder contents and tap the Learning Module file (with .mlm extension) to select and import the file.

	YZ LEARNING MODULE 🗢		۹ 🗰	
	Name ~	Size	Mödifie	ed
107	2017-0201-EULA.pdf	340 KB	12:09 P	Mł.
FEF	905K600022 Maestro_Importing-Learning-Module.pdf	8.17 M0	12:09 P	NA:
	XVZ Learning Module.mlm	240 KB	12:09 P	9.6

Learning Modules Folder - Select the .mlm File



The Importing window appears in the CAE Maestro software. When the import is completed, a Success message appears.

	e S				
	The Nu import	rsing Assessment Module was su id	ccessfully		
		Close			
← 0				0 6 4	07:30

SCE Manager - Success Message

14. Tap **Close** and the contents of the Learning Module appear in the SCE Manager.

# Surface Go Tablet

To transfer Learning Modules from the Windows PC to the Surface Go Tablet:

1. Insert a USB Key into the PC. On the PC, navigate to Downloads then right-click on the Learning Modules folder and choose **Copy**.



Learning Modules Folder on PC - Copy Command

2. Select the USB Key in File Explorer. Right-click in the USB Key folder, then choose **Paste**.

File Home Shar	e View I	Drive Tools							~ 0	
Pin to Quick Copy Paste access	Cut Copy path Paste shortcu	Mover to*	Copy Delete	Rename New folde	40.• ⊡• p	roperties	Edit	Select all	one lection	
Clipboard			Organize	N	ew	0	sen	Select		
+ - + + - > )	JSB KEY (D:)				× 6	Sea	ch USB KEY	(D;)	Q	
A Quick access	Name		ň.		Date mos	lified	Тур	é	s	
OneDrive				This folder is	s empty.					
This PC			1	View			>			
USB KEY (D:)				Sort by			>			
Network				Group by			>			
				Refresh						
				Customize t	his folder					
				Paste						—Paste
				Paste shortc	ut		-			command
				Undo Delete	E.	Ctrl	+Z			commune
				Give access	to		>			
				New			>			
	<		-	Properties					,	
0 items						_				

Learning Modules Folder on PC - Paste Command

3. Right-click on the USB Key device folder and choose Eject Device.



USB Key Folder on PC - Eject Device

Connect the USB Key to the USB-C dongle, then connect the USB-C dongle to the Surface Go Tablet.



4. Power on the Surface Go Tablet. In File Explorer, the USB Key drive appears. Tap on the USB Key drive to open the USB Key file directory.

The Home Share V	Drive Boost (552 421 (0))		~ 0
Fre to Golds to yy here Con access Cipboerd	ar unit da la constanti da la	We keek to be a construction of the second s	
+ + - +	This PC > USB KEY (D) >		<ul> <li>♥ Search USB KEY (D)</li> </ul>
) 📌 Quick access	Name XYZ Learning Module	Date modified Type Size 12/12/1019-0826 File Milder	
> CineDrive			
✓ Inis PC			
3 🎒 3D Objects			
5 💼 Desktop			
Documents			
5 S Downloads			
> 👌 Music			
🤌 🍙 Pictures			
> 🗿 Videos			
🌫 🐛 Local Disk (C)			
> 🔔 USB KEY (D.)			
> USB KEY (D-)			
> 🐠 Network			
1 Birn			-
<b>∄</b> ← 0			^ <u>€</u> 44 0526 29/11/2019 □

USB Key Drive on Surface Go Tablet - File Directory

5. Tap on the folder named XYZ Learning Module. In the menu bar, tap **Copy**.

Convisor	Pin to Quick Copy accred	View Cuit Copy path Management Soloye to *	Copy Delete Resures No 00	tany across Properties	Select of the selection	lea el lea reche en talention Select			a ×
сору коп—	+ + + -	> This PC > USB KEY	r(D) ×				v D	Search USB (EV (D)	ø
	> + 0.44 Mar	Name	*	Data modified	Type	2m			
		KYZ Learnin	ng Module	12/12/2010 08/26	The foliality .				
XYZ Learning	7 Chephice								
Module	3 3D Objects								
woule	> 🖕 Desktop								
folder	5 📆 Documents								
	🤉 隆 Downloads								
	9 Music								
	<ul> <li>Pictures</li> <li>Videos</li> </ul>								
	) Local Disk (C)								
	) 🔔 USB KEY (D.)								
	> 👞 USB KEY (D)								
	> Metwork								
	1 item 1 item selected								
	$+$ $\leftarrow$ (						~		4

Surface Go Tablet - Copy Icon

6. In File Explorer, tap on the Documents folder.

	File Home Share	Vere Crt Crey parts hade encode b the Crey to* Crey to* Crey to* Crey to* Crey Crey to* Crey	New Open	lect all liect none ert sellection Sellect		-0
	+ · · • •	👻 🖸 Search Documents	,p			
	> 📌 Quick access	Name -	Date modified Type 22/01/2020 11:30 File folder	Size		
	> 📥 OneDrive	User Guides	22/01/2020 11:29 File folder			
	Y 🥭 This PC	Videos	22/01/2020 11:30 File folder			
	> a 3D Objects					
Documents	> Desktop					
	Documents					
folder	Musir					
	> Pictures					
	> Videos					
	> 🚛 Local Disk (C)					
	) 👞 USB KEY (D.)					
	USB KEY (D.)					
	> 🧈 Network					
	3 items					
	$\pm$ $\leftarrow$ (	)			A 10 00 11	38

Surface Go Tablet File Explorer - Documents Folder

7. In File Explorer, tap on the Documents folder.

	Comming Modules     The three Share View	- 0 ×
Paste icon—	Image: Second	
	← ) • ↑ I > This PC > Documents > Learning Modules	✓ O Search Learning Modules . A
	- Sterne , Date modified Type Sterne	
	Strike PC     S DObjects	
Documents -	Desktop	
folder	Downloads     Music     Pictures     Evideos     Local Disk (C)     USB KEY (D)     USB KEY (D)	
	Surface Go Tablet File Explorer - Documents F	older



To import learning modules from the Surface Go tablet into CAE Maestro:

- 1. Power on the simulator and wait for it to say, "Hello."
- 2. Power on the Tablet, tap **CAEMaestro** to start Maestro, then log in.
- 3. When the Home page appears, tap the **SCE Manager** tab.



CAE Maestro Home Screen

4. Tap the **More** tab and choose **Import Module** from the drop-down menu.



#### Import Module

## CAE**Maestro**

### **Importing Learning Modules**

5. The File Explorer pane appears. Tap **This PC**.



File Explorer - This PC

6. Tap the **Documents** folder.



File Explorer - Documents Folder



7. Tap the **Learning Modules** folder.



File Explorer - Learning Module Folder

8. Select the desired Learning Module folder.



File Explorer - Learning Module Folder

## CAE**Maestro**

### **Importing Learning Modules**

9. Select the Learning Module file (with .mlm extension) and tap **Open**.



File Explorer - Select the .mlm File

The Importing window appears in the CAE Maestro software. When the file is imported, a Success message appears.

CAEMaestro					- 0 ×
(A) Monstra					ø
( Line SOE Manager ( )					- D - H DO
9.—·					(A,C) •
Favorites	0.5	uccess			
AIE	The N impor	ursing Assessment Module was su ted	uccessfully		
Preconligured SICEs		Close			
Diver-created SCEs					
GAE Lumming Modules					
• 0				🗈 🔬 🗬	07:30 19/11/2019

#### Success Message

10. Tap **Close** and the contents of the Learning Module appear in the SCE Manager.



For more information about CAE products, contact your regional sales manager or the CAE distributor in your country, or visit caehealthcare.com. Tel +1 941-377-5562 or 866-233-6384

For customer service, please contact CAE.

#### **Customer Service Headquarters - United States**

Monday - Friday from 7:00 a.m. to 6:00 p.m. ET Phone 1-866-462-7920 Email: srgcustomerservice@cae.com

**Customer Service - Canada** Monday - Friday from 8:00 a.m. to 5:00 p.m. ET Phone 1-877-223-6273 Email: can.service@cae.com

# Customer Service - Europe, Middle East, and Africa

Monday - Friday from 8:00 a.m. to 5:00 p.m. CET Phone +49 (0) 6131 4950354 Email: international.service@cae.com

#### **Customer Service - United Kingdom and Ireland**

Monday - Friday from 9:00 a.m. to 5:00 p.m. GMT Phone +44 (0)800-917-1851 Email: uk.service@cae.com

#### **Customer Service - Latin America**

Monday - Friday from 9:00 a.m. to 5:00 p.m. BRT/BRST Phone +55 11 5069-1510 Email: la.service@cae.com

#### **Customer Service - Asia Pacific**

Monday - Friday from 8:00 a.m. to 5:00 p.m. CET Phone +49 (0) 6131 4950354 Email: ap.service@cae.com

#### ©2020 CAE